

Service Bulletin

PRELIMINARY INFORMATION

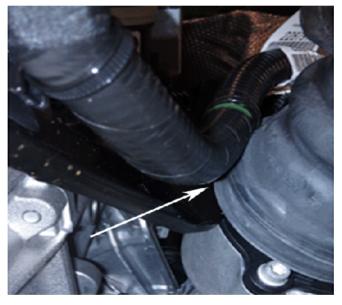
Subject: Electric Power Steering System Squeak Noise/Whining or Sticking when Turning Steering Wheel

Models: 2012-2013 Chevrolet Cruze, Volt Equipped with Electronic Power Steering Condition/Concern

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Some customers may comment on a rubber squeak type noise when turning the steering wheel. This condition may be caused by the electronic power steering (EPS) wire harness bracket contacting the steering column seal.

Recommendation/Instructions



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Technicians should inspect the EPS wire harness bracket and make sure that the bracket is not contacting the steering column seal. If contact is observed, manually adjust the EPS bracket to obtain an 8-12 mm (0.31-0.47 in) clearance from the steering column seal.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
E9575*	Adjust Electronic Power Steering Wire Harness Bracket	0.2 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		