



Service Bulletin

File in Section: -

Bulletin No.: PI0882

Date: January, 2013

PRELIMINARY INFORMATION

Subject: Poor A/C Performance, A/C Not Cold Enough, Insufficient Cooling, Intermittent A/C or A/C Not Working

Models: 2012-2013 Chevrolet Equinox
2012-2013 GMC Terrain
Built On or Before December 10, 2012

Condition/Concern

Some customers may comment that the vehicle's A/C is not cooling or is not cold enough. They may also comment that intermittently the temperature control will not adjust to a cooler setting.

This condition will continue until the ignition is cycled or if the temperature control is adjusted to a hotter setting and back to a cooler setting.

Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the HVAC control module using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the HVAC System Control Module Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
D4707	HVAC System Control Module Reprogramming with SPS	Use Published Labor Operation Time