



Service Bulletin

File in Section: -

Bulletin No.: PI0881

Date: January, 2013

PRELIMINARY INFORMATION

Subject: DIC and Odometer Intermittently Go Blank

Models: 2012-2013 Chevrolet Captiva Sport (excluding Canada)

Condition/Concern

Some customers may comment that the DIC and odometer intermittently go blank.

This may be due to an intermittent system issue that creates transients which knock out the display during an ignition start. The issue stays after an ignition start and engine run usually for that key cycle.

Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the instrument panel cluster using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Instrument Cluster Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N4199	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time