File in Section: -

Bulletin No.: PI0642B

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Wind Buffeting (Noise) when Power Windows Operated

Models: 2011-2014 Chevrolet Volt

This PI has been revised to add the 2014 model year and update the Labor Operations to the Global labor Code (GLC). Please discard PI0642A.

Condition/Concern

Some customers may comment on a wind buffeting type noise when any of the power windows are operated. This condition can be heard while driving with any or all of the power windows down.

This condition is a result of the aerodynamically optimized vehicle exterior design. This design maximizes the electric and fuel efficiency of the vehicle.

Recommendation/Instructions

A service kit has been made available to reduce this buffeting condition by redirecting the air flow past the mirror. The mirror kit is provided with installation instructions.

Note: Installing the mirror kits will create drag, which will impact aerodynamics. This may result in reduced range and overall negative impact on electric and fuel efficiency.

Parts Information

Part Number	Description
22778043	Mirror Kit Aux O/S RR View (Left and Right)

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2080088*	Install-Mirror Kit Aux O/S RR View (Left and Right)	1.0 hr
Add	Color/Clear Coat Rear View Mirror Housing Covers (2) (Material Allowance)	0.6 hr (GD)
0511362	Submit labor code 0511362 Outside Rearview Mirror/Cover Installation to indicate the accessory was installed on the vehicle.	N/A
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		