

TECHNICAL BULLETIN

Q238NAS1

05-FEB-13



THIS PROGRAM IS VALID FOR A LIMITED TIME ONLY
AND WILL EXPIRE ON 30 NOVEMBER 2014

SECTION: 501-08

Service Action: Rear Spoiler Load Spreading Bracket

AFFECTED VEHICLE RANGE:

Range Rover Sport (L320)

VIN: CA717173-DA764544

Model Year: 2012-2013

CONDITION SUMMARY:

Situation: A limited number of 2012-2013 Land Rover Range Rover Sport (Autobiography and Limited Edition) vehicles equipped with the extended rear roof spoiler and within the listed VIN range may experience a concern with the extended rear spoiler coming adrift during transportation when the vehicle is loaded facing backwards and generally when on the top deck of a transporter.

Action: Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

PART NO.	DESCRIPTION	QTY.	% OF VEHICLES REQUIRING PART*
VPLSB0116	Spoiler fixing kit	1	100

* when ordering parts, order the expected percentage demand of parts identified only

TOOLS:

Refer to Workshop Manual / Repair Procedure for any required special tools

WARRANTY:

- △ **NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time.
- At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q238' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 November 2014** closure date must be submitted for payment within 30 calendar days of completion of the repair.

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY.
Q238	B	Tailgate spoiler modification	76.42.89.31	0.30	VPLSB0116	1
Q238	C	Tailgate spoiler modification Drive in / drive out	76.42.89.31 02.02.02	0.30 0.20	VPLSB0116 -	1 -

Normal Warranty policies and procedures apply

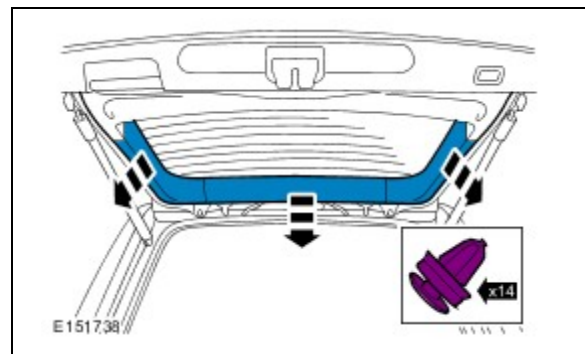
REPAIR PROCEDURE

⚠ CAUTION: Protect the surrounding paintwork to avoid damage.

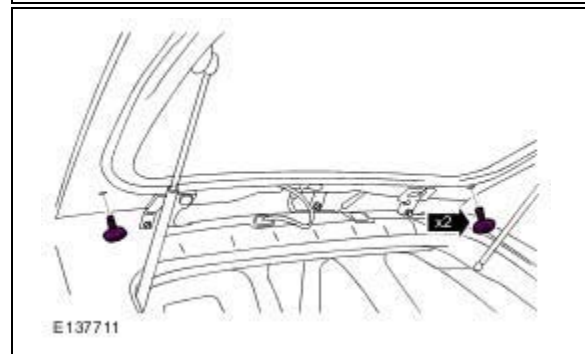
△ NOTE: Some variation in the illustrations may occur, but the essential information is always correct.

△ NOTE: Removal steps in this procedure may contain installation details.

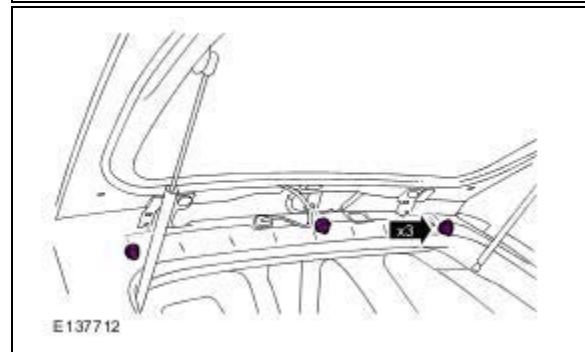
1. Open the tailgate.
2. Remove the three (3) trim panels.
 - Release the 14 clips.



3. Remove the two (2) retaining bolts.

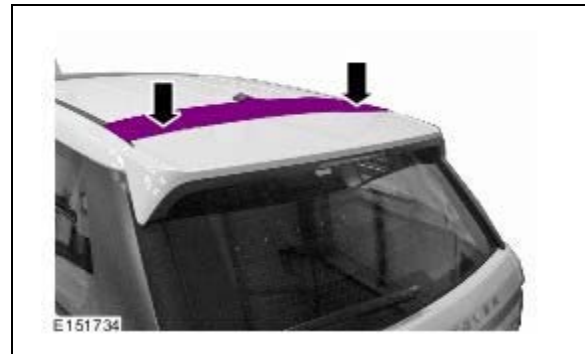


4. Remove the three (3) retaining nuts.

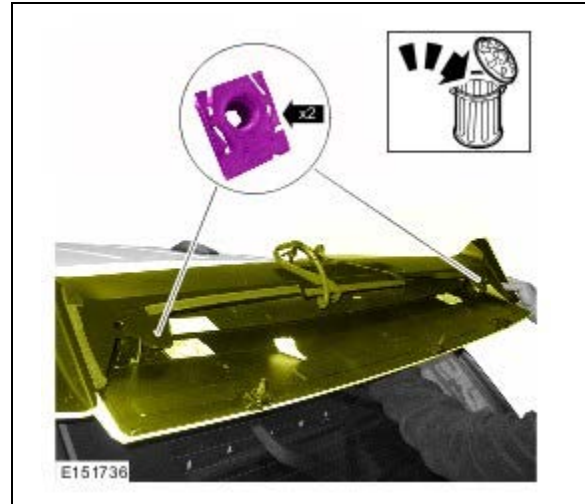


5. Lower the tailgate.

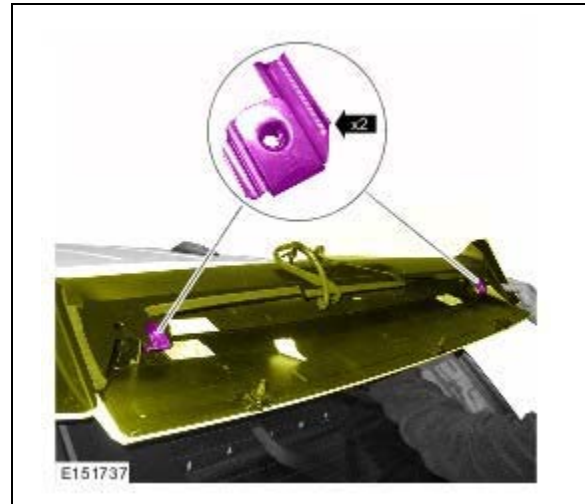
6. **⚠ CAUTION: Protect the surrounding paintwork to avoid damage.**
Apply protection as shown.



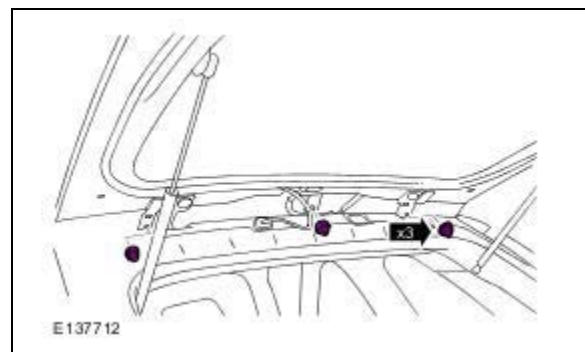
7. Remove and discard the two (2) clips.



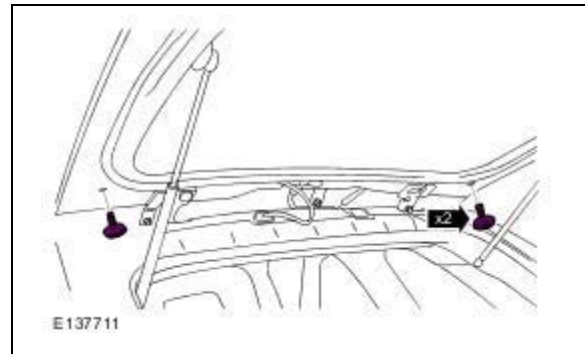
8. Install two (2) new clips.



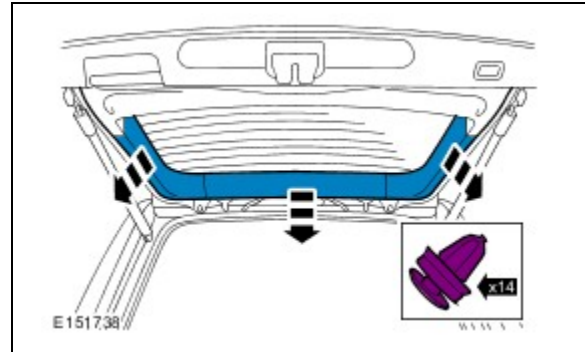
9. Open the tailgate.
10. Install the three (3) retaining nuts.



11. Install the two (2) retaining bolts.



12. Install the three (3) trim panels.



13. Close the tailgate.