Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2012	All	All	All	All

Condition

91 13 08 March 14, 2013 **2033283**

Radio Anti-Theft Codes

Technical Background

Starting in model year 2012 radios will come equipped with an anti-theft feature. Once a radio is installed in a vehicle, it learns the vehicle's VIN and cannot be used in another vehicle unless an anti-theft code is applied.

Production Solution

Change MY2012.

Service

PROCEDURE TO OBTAIN ANTI-THEFT CODE:

1.   Refer to DealerCONNECT> Service> Repair Box> Radio Anti-Theft Code.
2.   On the Anti-Theft/Radio Code Search screen, insert radio serial number.
3.   Insert 17 digit VIN.
4.   Insert part number.
5.   Select reason.
6.   Click on Submit.
7.   The 4-digit anti-theft code will be provided.

RADIO ANTI-THEFT CODE PROCEDURE:

1.   Ignition in the run position.
2.   Press the ON/VOL control.
3.   The word "CODE" or "Please enter Anti-Theft Code" will appear on the display.
4.   Enter the 4-digit code by pressing the corresponding preset buttons in sequence.

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Note:

If three successive attempts are made to enter an invalid anti-theft code the radio will enter a 'WAIT' state. While in this state the radio display will read 'WAIT'. To exit the 'WAIT' state the radio must remain powered with the ignition in the run position for 30 continuous minutes (the vehicle may be driven during this time). After exiting the 'WAIT' state the radio will again display 'CODE' and a valid anti-theft code may be entered.

Warranty

Information Only.

Required Parts and Tools

No required parts needed.
No required tools needed.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.