

TECHNICAL BULLETIN  
LTB00565NAS1  
03 JUL 2013



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 415-01A**

CD Player Pauses / 'Locks Up'

**AFFECTED VEHICLE RANGE:**

**Range Rover (LM)**

**Model Year:** 2005-2012

**VIN:** 5A180214-CA393639

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** The CD changer may pause ('locks up') and is unable to continue playback unless a different disc is selected or the CD magazine is ejected and re-inserted.

**Cause:** This may be caused by loss of CD resume data at shutdown.

**Action:** Should a customer express this concern, carry out the Service Instruction outlined below.

**PARTS:**

No Parts Required

**TOOLS:**

 **NOTE: This document is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.**

IDS with latest IDS-DVD and Calibration File; first available on DVD134.06 v.138  
Jaguar Land Rover-approved Midtronics battery power supply

**WARRANTY:**

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
CD player/changer module configuration	<b>86.90.77</b>	0.30	42	LR025950

 **NOTE: Normal Warranty policies and procedures apply.**

**SERVICE INSTRUCTION:**

1.  **CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during IDS / SDD diagnosis / module programming.**



**NOTE: IDS must be loaded with DVD134.06 v.138 or later.**

Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.

2. Turn ignition 'ON' (engine not running).
3. Connect the Integrated Diagnostic System (IDS) to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
5. Select 'Diagnosis' from the Session Type screen.
6. Select the 'Selected Symptoms' tab, and then select one of the following:
  - Electrical - Information and entertainment system - Entertainment system - Audio - CD or DVD changer inoperative **or**
  - Electrical - Information and entertainment system - Entertainment system - Audio - CD or DVD player inoperative **or**
  - Electrical - Information and entertainment system - Entertainment system - Audio - CD or DVD intermittent
7. Select 'continue'.
8. Select the 'Recommendations' tab, and then select '**Run**' to perform the 'Configure existing module – CD player/changer module' option.
9. Follow all on-screen instructions to complete this task.
10. Exit the current session.
11. Disconnect the IDS and the battery power supply from the vehicle.