

TECHNICAL BULLETIN
LTB00503NAS1
15 FEB 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 419-01B

'Smart Key Not Found' Message Displayed

AFFECTED VEHICLE RANGE:

Range Rover Evoque (LV)

Model Year: 2012

VIN: CH000447-CH702253

MARKETS:

NAS

CONDITION SUMMARY:

Situation:

A 'Smart Key Not Found' message may be displayed in the Instrument Cluster message center when the Smart Key™ is in the cup holder.



NOTE: The Keyless Vehicle Module (KVM) may also be known as the Remote function Actuator (RFA).

Cause: This may be caused by the Keyless Vehicle Module (KVM) software calibration.

Action: In the event of a customer concern of the above, refer to the Repair Procedure outlined below.

PARTS:

No Parts Required

TOOLS:

IDS with latest IDS-DVD and Calibration File; first available on DVD133.01 v.127
Jaguar Land Rover-approved Midtronics Vehicle Power Supply

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Keyless vehicle module - Configure	86.90.84	0.20	42	LR033744



NOTE: Normal Warranty policies and procedures apply.

REPAIR PROCEDURE:

1.  **CAUTION: A Jaguar Land Rover-approved Midtronics Vehicle Power Supply must be connected to the vehicle battery during IDS / SDD diagnosis / module programming.**

 **CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**

 **NOTE: IDS must be loaded with DVD133.01 v.127 or later.**

Connect the Jaguar Land Rover-approved Midtronics Vehicle Power Supply to the vehicle battery.

2. Turn ignition 'ON' (engine not running).
3. Connect the Integrated Diagnostic System (IDS) to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle.
5. Where no TOPIx-to-SDD internet connection for the IDS is available:
 1. From the Session Type selection screen, choose 'Diagnosis'.
 2. Select the 'Selected Symptoms' tab, and then select one of the following:
 - Powertrain > Engine system > Starting system > Will not start **or**
 - Electrical > Instruments > Information and message center > Message display area > Electrical **or**
 - Electrical > Instruments > Information and message center > Message display area > Powertrain
 3. Select 'continue'.
 4. Select the 'Recommendations' tab.
 5. From the Recommendations tab, select '**Run**' to perform the 'Security - Smart key not found' option.
6. Follow all on-screen instructions to complete this task.
7. Exit the current session.
8. Disconnect the IDS and the vehicle power supply from the vehicle.