



Service Bulletin

File in Section: -

Bulletin No.: PI0058A

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Rear Side Door Window Glass Binds

Models: 2010-2014 Chevrolet Equinox
2010-2014 GMC Terrain

This PI has been revised to add 2011-2014 model years, update the Warranty Information and change the Labor Operation to the Global Labor Code (GLC). Please discard PI0058.

Condition/Concern

Some customers may comment that the left and/or right rear side door window glass binds when being raised or lowered.

This bind condition may be caused by the window glass being out of alignment. If the window glass is too far rearward in the vehicle, it may bind when being raised or lowered.

Recommendation/Instructions

Important: Do not replace the window regulator assembly to correct this condition.

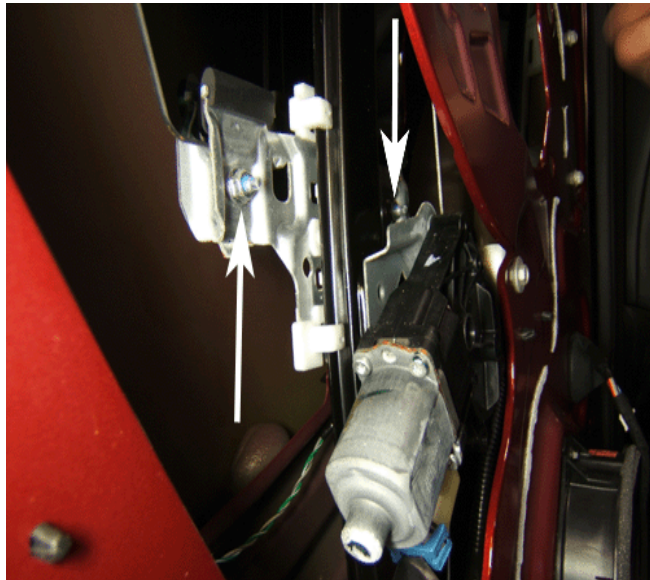
Use the following procedure to align the rear side door glass to correct the bind condition.

1. Place the affected window in the fully down position.
2. Remove the rear door trim panel. Refer to Rear Side Door Trim Panel Replacement in SI.
3. Remove the rear side door water deflector.



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4. Position the window to access the rear side door window regulator guide nuts (approximately half way down).



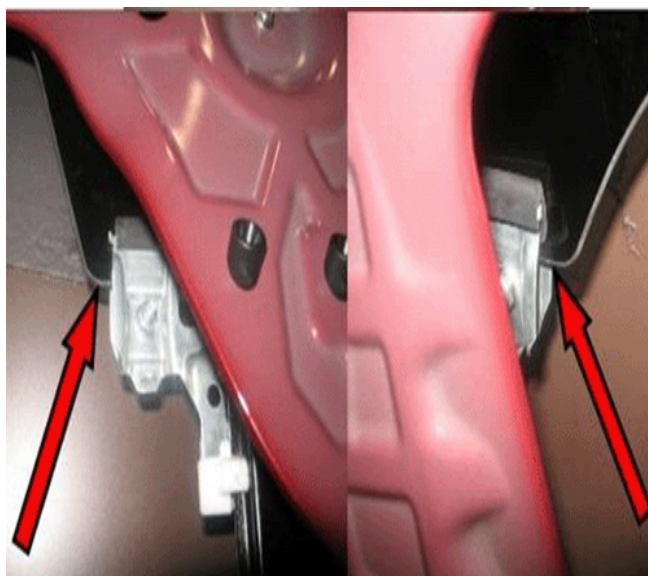
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5. Loosen the regulator guide nuts but do not remove the nuts.



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6. With the window glass in this position (approximately half way down), position the glass as far forward in the door as possible.



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7. Ensure that the glass is positioned as shown with an equal area exposed rearward of the rear glass clamp and forward of the front glass clamp.
8. Raise the window glass regulator to the full up position.

Tighten

Tighten the regulator nuts to 11 N•m (98 lb in).

9. Cycle the window glass at least five times and verify that the condition is corrected.
 10. Reinstall the rear side door water deflector.
 11. Reinstall the rear door trim panel. Refer to Rear Side Door Trim Panel Replacement in SI.
- If the condition is present on both rear side doors, repeat the procedure on the opposite door.

Warranty Information

For vehicles repaired under the U.S (3 years/36,000 miles) or Canadian (3 years/60,000 km) Bumper-to-Bumper Warranty, use:

Labor Operation	Description	Labor Time
2080078*	Rear Side Door Window – Align	0.4 hr
Add	For Both Doors	0.4 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		