



Service Bulletin

File in Section: -

Bulletin No.: PI1072

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Rear Vision Camera Display Flickers During Shutdown

Models: 2014 Buick LaCrosse
2014 Cadillac ATS, CTS, SRX, XTS
2014 Chevrolet Corvette, Impala, Silverado 1500
2014 GMC Sierra 1500

Condition/Concern (Corvette Only)

Some customers may comment that the rear vision camera (RVC) service screen only shows up for a short while or sporadically and may flicker during shutdown.

Condition/Concern

Some customers may comment that the rear vision camera (RVC) display remains Active and displays "Service Rear Camera System" while the vehicle is in DRIVE and will not turn off until the vehicle is shifted to Reverse or the vehicle is turned off.

Recommendation/Instructions

Do not replace any module for this concern. A software update is being developed and will be released once the update is available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.