



Service Bulletin



SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles
Rattle or Clunk Noise During Turns or Driving Over Bumps
Expires with Base Warranty

MODELS: 2012 Chevrolet Sonic

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

PURPOSE

This bulletin provides a service procedure to replace the stabilizer bar link on **certain** 2012 model year Chevrolet Sonic vehicles. These vehicles may have been built with stabilizer bars which may have lower ball joint boots that are subject to water and dirt intrusion. As a result, contamination within the boot may cause the joint to loosen due to rust, causing wear between the ball stud and socket. If this condition were to occur, the occupants of the vehicle may hear a rattle or clunk noise during turns or when driving over bumps.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

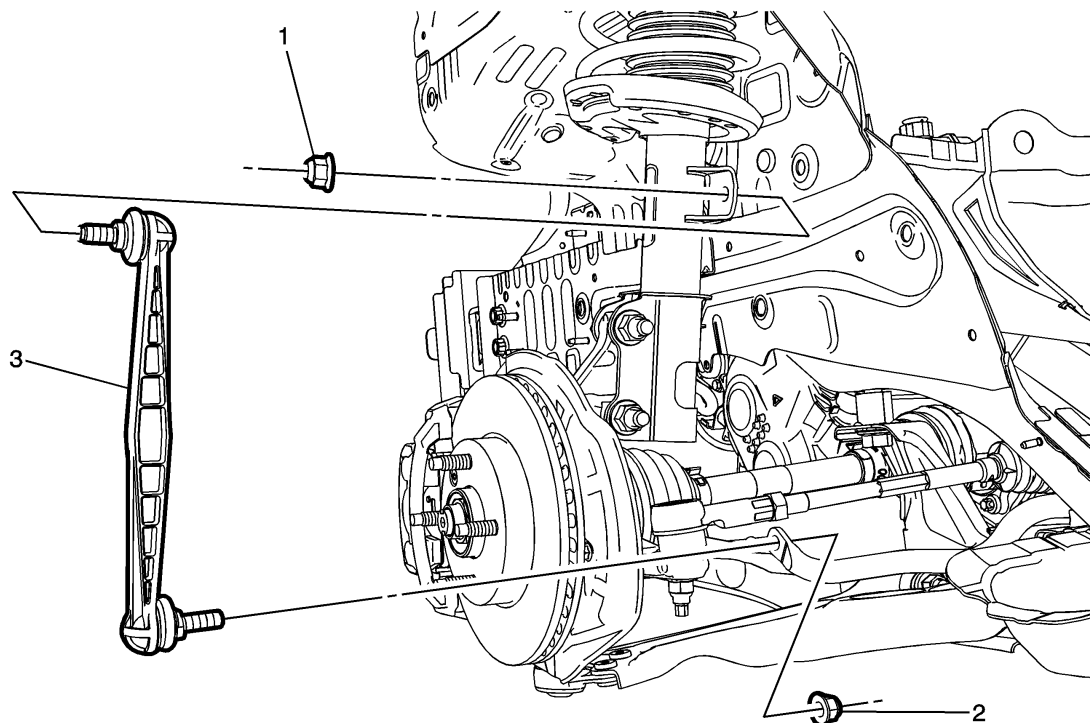
All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the “Service Update Bulletin Information” link under the “Service” tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
95299172	LINK,FRT STAB SHF	2

SERVICE PROCEDURE

2497993

1. Remove front driver and passenger side stabilizer shaft links. Refer to *Stabilizer Shaft Link Replacement* in SI.
2. Install a new front driver and passenger side stabilizer shaft link. Refer to *Stabilizer Shaft Link Replacement* in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below.

Labor Code	Description	Labor Time
V2718	Stabilizer Shaft Link Replacement	0.9

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

