

Technical Service Bulletin



39E1 UPDATE – All-Wheel Drive Control Module Software Update (NVLW)

May 1, 2013

Model(s)	Year	Affected Vehicles	Vehicle-Specific Equipment
TT RS	2012 – 2013	See Campaign/Action screen in ElsaWeb	None

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

Enhance the power distribution when accelerating from stop.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 39E1 code in the ElsaWeb Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

Enhance the power distribution when accelerating from stop.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Using Audi Flashing, update the all-wheel drive control module, J492 (22), using the SVM action code as listed in the table below.

Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Action Code
2K0907554B	5007	2K0907554D	5010	39E1A001
2K0907554C	5008			

Technical Service Bulletin



Warranty

Update Time Requirements/ Reimbursement	To ensure prompt and proper payment, be sure to immediately enter the applicable reimbursement code listed below upon completion of the repair work. Claims will be paid only for vehicles that show the 39E1 code in the ElsaWeb Campaign/Action Information screen on the day of repair.		
39E1 Saga Claim Entry Procedure			
Check ElsaWeb to determine whether Update 39E1 is open.			
Service No.: 39E1			
Damage Code: 0099			
Parts Manufacturer - Removed part: 002			
Claim Type			
Sold vehicle = 7 10			
Unsold vehicle = 7 90			
Saga Accounting Instructions			
Criteria ID	Repair operation	Labor Operation Number	TU
8J	Connect battery charger and vehicle diagnostic tester, perform software update with SVM	3722 25 99	Per Diagnostic Log
There is no reimbursement for vehicle wash or loaner vehicle.			
If the vehicle is outside of the specified warranty period, the customer has the option to pay for the repair.			
<i>If the customer agrees to pay for the repair:</i>			
Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.			
<i>If the customer does not agree to pay for the repair:</i>			
Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.			

Technical Service Bulletin



- Additional Actions** Some of the affected vehicles may be involved in additional Actions. Please check your ElsaWeb Campaign/Action Information screen so that any *additional required work can be done simultaneously*.
- Update Verification** For verification, *always* check the ElsaWeb Campaign/Action Information screen. The ElsaWeb system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.
- Help for Claim Input** For questions regarding claim input, contact the Warranty Helpline.
- Required Customer Notification** Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.