

Technical Service Bulletin



23L9 UPDATE – ECM Software Update (FED_EMS)

April 04, 2013

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi A8 TDI	2014	See Campaigns/Actions screen in ElsaWeb	Not Applicable

Condition

On Audi A8 TDI manufactured within a specific period of time the idle speed may cause vibrations.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 23L9 code in the ElsaWeb Campaign/Action Information screen on the day of repair.
- Vehicle must be in Federal Emissions Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

On Audi A8 TDI manufactured within a specific period of time the idle speed may cause vibrations.

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Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732 00 *Software Version Management (SVM), operating instructions*.
2. Update the 01 module J623 (Engine Control Unit) using the SVM action code as listed in the table below.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Action Code
A8	4H0907401F	0003	4H0907401F	004	23L9A001

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Warranty

Update Time Requirements/ Reimbursement	To ensure prompt and proper payment, be sure to immediately enter the applicable reimbursement code listed below upon completion of the repair work. Claims will be paid only for vehicles that show the 23L9 code in the ElsaWeb Campaign/Action Information screen on the day of repair.		
23L9 Saga Claim Entry Procedure			
Check ElsaWeb to determine whether Update 23L9 is open.			
Service No.: 23L9			
Damage Code: 0099			
Parts Manufacturer - Removed part: 002			
Claim Type			
Unsold vehicle = 7 90			
Sold vehicle = 7 10			
Saga Accounting Instructions			
Criteria ID	Repair operation	Labor Operation Number	TU
01	ECM software updated, no update required	0183 00 99	20 TU
01	Connect battery charger and VAS device, perform software update with SVM	2360 25 99	40 TU
There is no reimbursement for vehicle wash or loaner vehicle.			
If the vehicle is outside of the specified warranty period, the customer has the option to pay for the repair.			
<i>If the customer agrees to pay for the repair:</i>			
Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.			
<i>If the customer does not agree to pay for the repair:</i>			
Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.			

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Additional Actions	Some of the affected vehicles may be involved in additional Actions. Please check your ElsaWeb Campaign/Action Information screen so that any <i>additional required work can be done simultaneously</i> .
Update Verification	For verification, <i>always</i> check the ElsaWeb Campaign/Action Information screen. The ElsaWeb system is the <i>only</i> binding inquiry and verification system; other systems are not valid and <i>may result in non-payment</i> of a claim.
Help for Claim Input	For questions regarding claim input, contact the Warranty Helpline.
Required Customer Notification	Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.