

Technical Service Bulletin



96 Homelink controls pressed into roof assembly

96 13 57 2033802/1 May 2, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6/A7	2012-2014	All	Homelink

Condition

Customer states the Homelink controls are pressed into the interior light assembly (Figure 1).



Figure 1. Homelink buttons pressed into the interior light assembly.

Technical Background

Clips holding the Homelink buttons in place are too weak.

Production Solution

Revised clips.

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Service

- For vehicles built before VIN DN013000, replace only the interior light assembly.
- For vehicles built after VIN DN013000, replace both the interior light assembly and the Homelink controls. Retain all parts from the repair, as they will be requested by the Warranty Parts Return Center.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9620		
Damage Code:	0010		
Labor Operations:	Replace interior light assembly	9620 5500	40 TU
	Replace Homelink controls (if necessary)	9678 1950	10 TU
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2033802/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	Interior and Reading Light	1
See ETKA	Operating unit for garage door opener	1 (if necessary)

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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.