

# Technical Service Bulletin



## PSS 96 Lane Change Assistant sporadically inoperative

96 13 48 2032687/1 January 25, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2012-2013	All	Lane Change Assistant
A7	2012-2013	All	Lane Change Assistant

## Condition

### Customer complaint:

- Audi Lane Change Assistant deactivates or is sporadically inoperative

### Workshop Findings:

- Audi Lane Change Assistant can be activated without issue
- One or both of the following DTCs is stored in the Lane Change Assistance control module J769 (3C):
  - **DTC 02853** (Lane Change Assistance Warning Lamp -K233- Open/Short Circuit to B+)
  - **DTC 02854** (Lane Change Assistance Warning Lamp -K234- Open/Short Circuit to B+)

## Technical Background

A software issue within J769 causes a diagnostic fault, which deactivates the Audi Lane Change Assistant temporarily.

## Production Solution

Not Applicable

## Service

1. Erase DTC(s).
2. Diagnose the vehicle according to the instructions listed below. If customer's vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB, explain to the customer that a solution is forthcoming and that no repairs are necessary at this point.
3. Do not replace any components for this condition since this will not resolve the customer's concern.
4. Create a PSS record in the PSS application via the hyperlink in Accessaudi.com (Figure 1) or Technical Assistance page in Elsa (Figure 2).

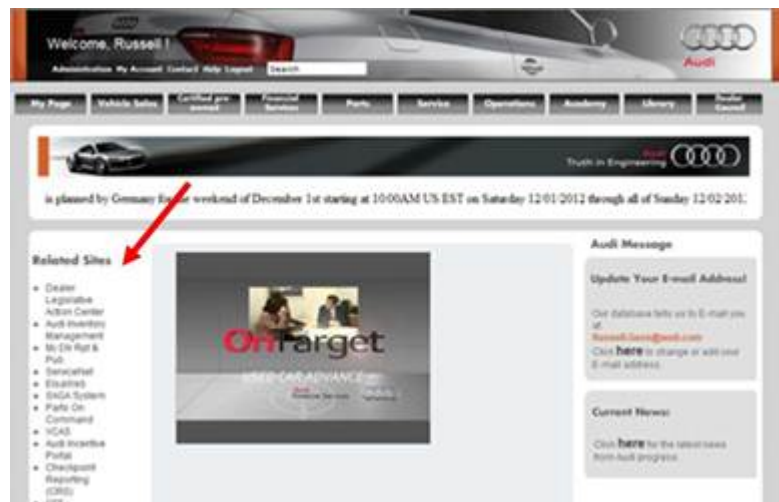


Figure 1. Related Sites section on Accessaudi.com landing page



Figure 2. Technical Assistance page

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## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	9635		
<b>Damage Code:</b>	0039		
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2032687/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.