

**NUMBER:** 19-002-13

**GROUP:** Steering

**DATE:** July 20, 2013

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**SUBJECT:**

Incorrect Steering Wheel Bezels

**OVERVIEW:**

This bulletin involves identifying incorrect steering wheel bezels and if necessary replacing the steering wheel bezels.

**MODELS:**

2013 (LX) Chrysler 300

**NOTE:** This bulletin applies to vehicles with Motown Package (Sales code ALK) that have chrome steering wheel bezels instead of black, built on or after May 4, 2013 (MDH 0504XX) and on or before May 23, 2013 (MDH 0523XX).

**SYMPTOM/CONDITION:**

Customer may complain that their vehicle equipped with Motown Package (Sales code ALK) has chrome steering wheel bezels instead of black.

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	1VV85DX8AA	Black Steering Wheel Bezel - Right
1	1VV84DX8AA	Black Steering Wheel Bezel - Left

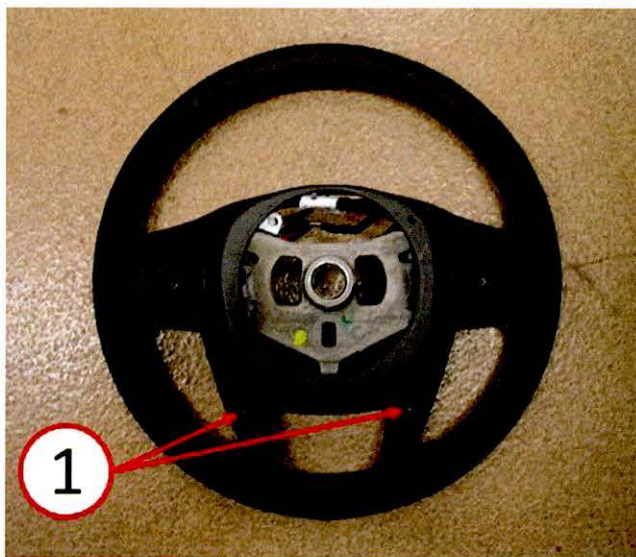
**REPAIR PROCEDURE:**

**WARNING:** To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS. Failure to take the proper precautions could result in accidental airbag deployment.

1. Remove driver side air bag from the steering wheel. Refer to the detailed repair procedures available in: DealerConnect> TechCONNECT under: 10 - Restraints> AIR BAG, Driver> Removal.

**NOTE:** Steering wheel is shown removed from vehicle for demonstration purposes only. It is NOT necessary to remove the steering wheel to perform this procedure.

2. Remove the right and left steering wheel bezel screws from the back side of the steering wheel (Fig. 1).

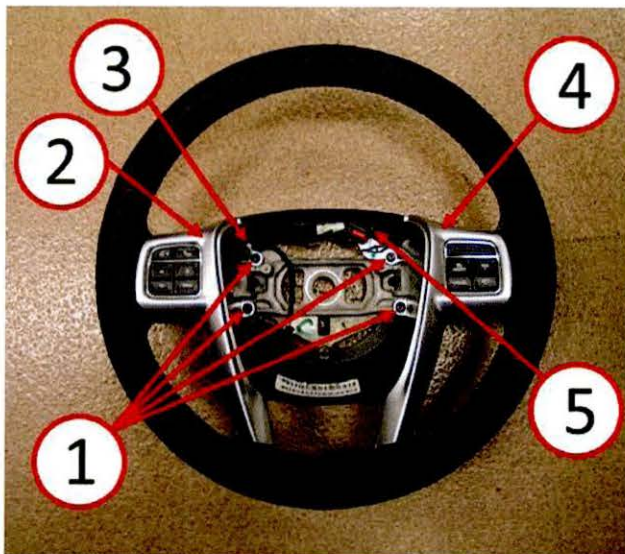


**Fig. 1 Bezel Screw Removal**

1- Screw

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3. Remove the four screws (1) securing the bezels to the steering wheel (Fig. 2).
  4. Remove the left bezel (2) from the steering wheel. Disconnect the switch electrical connector from the switch and slip the cable tie (3) off the upper bezel fastener tab (Fig. 2).
  5. Remove the right bezel (4) from the steering wheel. Disconnect the switch electrical connector from the switch and cut the cable tie (5) securing the wire harness to the right bezel (Fig. 2).

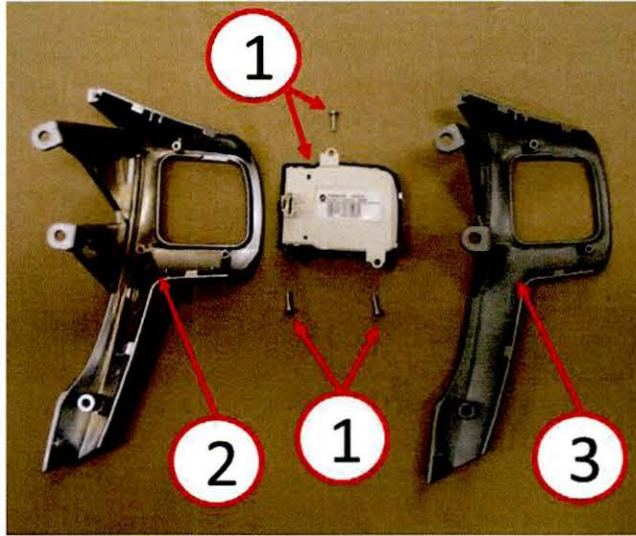




***Fig. 2 Bezel Removal***

- 1- Screw
- 2- Left Bezel
- 3- Cable Tie
- 4- Right Bezel
- 5- Cable Tie

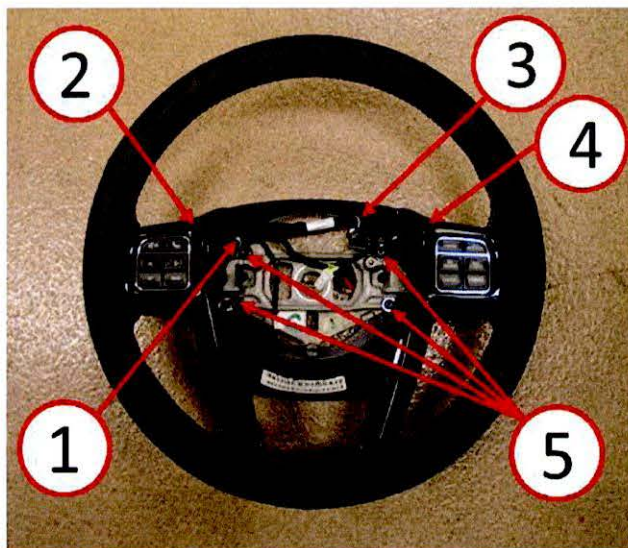
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6. Remove screws and switch (1) from chrome bezel (2). Install switch and screws (1) to black bezel (3). Tighten the screws to 0.45 Nm (4 in. lbs.). Transfer switches for both left and right steering wheel bezels ([Fig. 3](#)).



**Fig. 3 Transfer Switches**

- 1- Switch and Screws
- 2- Chrome Bezel
- 3- Black Bezel

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7. Slip the uncut cable tie (1) onto the upper fastener leg of the left bezel. Connect the electrical connector to the switch. Then install the left bezel (2) to the steering wheel (Fig. 4).
  8. Install a new cable tie (3) securing the wire harness to the right bezel. Connect the electrical connector to the switch. Then install the right bezel (4) to the steering wheel (Fig. 4).
  9. Install the four screws (5) securing the bezels to the steering wheel (Fig. 4). Tighten the screws to 5.42 Nm (48 in. lbs.).

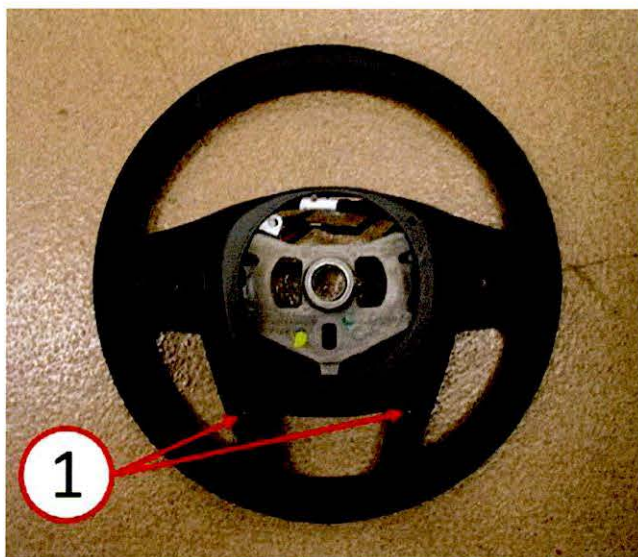


**Fig. 4 Bezel Installation**

- 1- Steering Wheel Bezel
- 2- Steering Wheel

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10. Install the right and left steering wheel bezel screws to the back side of the steering wheel (Fig. 5). Tighten the screws to 0.79 Nm (7 in. lbs.).



**Fig. 5 Bezel Screw Installation**

- 1- Screw
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11. Install the driver side air bag to the steering wheel. Refer to the detailed repair procedures available in: DealerConnect> TechCONNECT under: 10 - Restraints> AIR BAG, Driver> Installation.
12. Reconnect the negative battery cable only after reading and observing the related warnings, cautions, and notices, applicable to reconnecting the battery. Refer to the detailed repair procedures available in: DealerConnect> TechCONNECT under: 10 - Restraints> Standard Procedure.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
19-85-07-90	Bezel, Steering Wheel Switch - Inspect Only (1 - Semi-Skilled)	4 - Chassis	0.2 Hrs.
19-85-07-91	Bezel, Steering Wheel Switch - Inspect and Replace Both Left and Right Side (1 - Semi-Skilled)	4 - Chassis	0.5 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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