

NUMBER: 23-012-13

GROUP: Body

DATE: March 22, 2013

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SUBJECT:

Squeak Coming From Under Front Passenger Seat Storage Bin

OVERVIEW:

This bulletin involves removing the passenger seat storage bin and applying flock/felt tape to the seat track cross frame bar at the front of the passenger seat bottom.

MODELS:

2012 - 2013	(JC)	Journey
2012 - 2013	(JF)	Journey (Export)

NOTE: This bulletin applies to vehicles built prior to March 13, 2013 (MDH 0313XX) equipped with passenger in seat cushion storage (sales code CVG).

SYMPTOM/CONDITION:

The customer may experience a squeak coming from under the passenger seat storage bin.

DIAGNOSIS:

The seat storage bin is sitting on and rubbing against the seat track cross frame bar at the front of the passenger seat bottom. If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	05019055AA	Tape, Flock/Felt

REPAIR PROCEDURE:

1. Remove the passenger seat storage bin. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT under: Service Info > 23 - Body > Seats, Front > BIN, Under Seat Storage > Removal.

NOTE: The seat cover and cushion do not need to be removed from the seat bottom/storage lid assembly.

2. Remove the four fasteners (1) and disconnect any retaining clips or connectors in order to remove the seat bottom/storage lid assembly (Fig. 1).

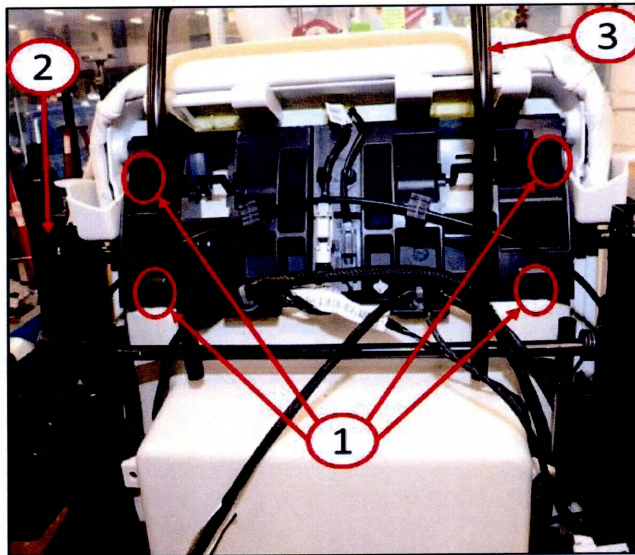


Fig. 1 Remove Storage Bin

- 1 - Storage Bin Fasteners
- 2 - Seat Track
- 3 - Seat Adjuster Bar (front of seat storage bin)

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3. Apply a strip of felt/flock tape (1) to the inboard side of the seat track cross frame bar in the areas indicated below to prevent the bar from making contact with the two side stand-offs (2) (Fig. 2).

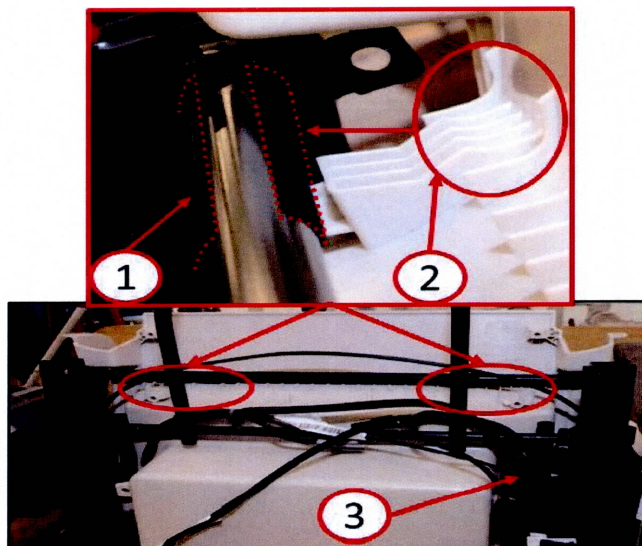


Fig. 2 Install Tape

- 1 - Felt/Flock Tape
- 2 - Stand Off (underside of seat storage bin)
- 3 - Seat Frame

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4. Reinstall the seat bottom/storage lid assembly.
 5. Reinstall the passenger seat storage bin. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT under: Service Info > 23 - Body > Seats, Front > BIN, Under Seat Storage > Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-14-30-91	Install Flock/Felt Tape Between Seat Frame and Under Seat Storage Bin (1 - Semi-Skilled)	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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