



NUMBER: 08-020-13

GROUP: Electrical

DATE: March 29, 2013

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.

SUBJECT:

Cluster Language Gets Mixed Up When Selecting Italian Or Dutch

OVERVIEW:

This Bulletin involves replacing the Instrument Cluster (IC).

MODELS:

2013 (JC) Journey (International only)

NOTE: This bulletin applies to vehicles built before August 24, 2012 (MDH 0824XX), built to Export MKT, Specification (sales code YAB).

SYMPTOM/CONDITION:

A customer may experience that the language selections in the cluster are mixed up. When Italian is selected it will change to Spanish and when Dutch is chosen it will change to Italian.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 AR	05091886AB	Instrument Cluster, Gas vehicles
1 AR	05091887AB	Instrument Cluster, Diesel vehicles

NOTE: The Cluster must be ordered from the Exchange center, <http://www.dceres.com/>

REPAIR PROCEDURE:

CAUTION: If replacing the cluster, take note of the mileage before disconnecting the battery, so the replacement cluster can be programmed with the correct mileage.

1. Replace the Instrument Cluster by following TechConnect, 08 - Electrical/8J - Instrument Cluster Removal/Installation.

NOTE: If the cluster has been replaced, the replacement cluster should be programmed with the correct mileage. Verify the correct mileage via WiTech/Scan Tool.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
08-45-10-95	Module, Instrument Cluster (IC), Replace. (2 - Skilled)	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------