

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2014MY Forester

NUMBER: 12-150-13

SUBJECT: Rear Seat Backrest Hinge Bracket Adjustment

DATE: 04/11/13

INTRODUCTION

This Bulletin provides a procedure for adjustment of the rear seat backrest side hinge assembly to help reduce the effort needed to lock the backrest in the upright position.

SERVICE PROCEDURE / INFORMATION

- Remove the rear seat cushion assembly and the affected side of the rear seat backrest assembly following the procedures outlined in the applicable Service Manual.
- **Loosen** the nut and bolts (9 total) securing the side hinge bracket assembly.
- Remove **only** the 2 bolts which hold the side hinge bracket to the body of the vehicle shown in the photo below.



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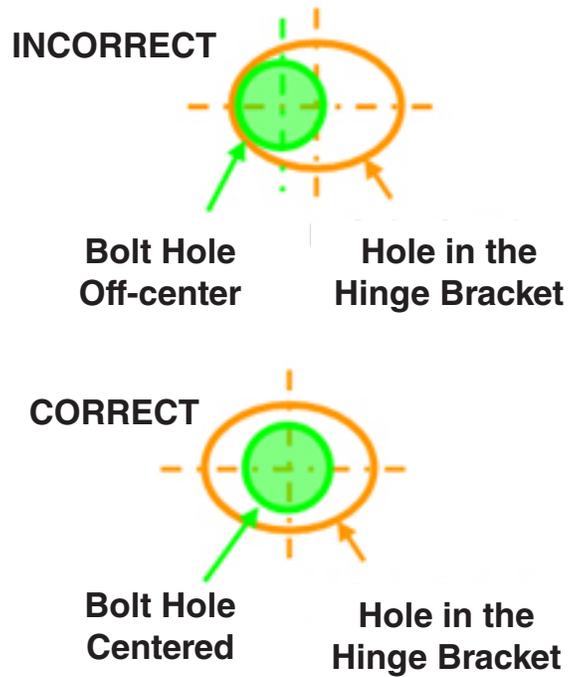
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Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

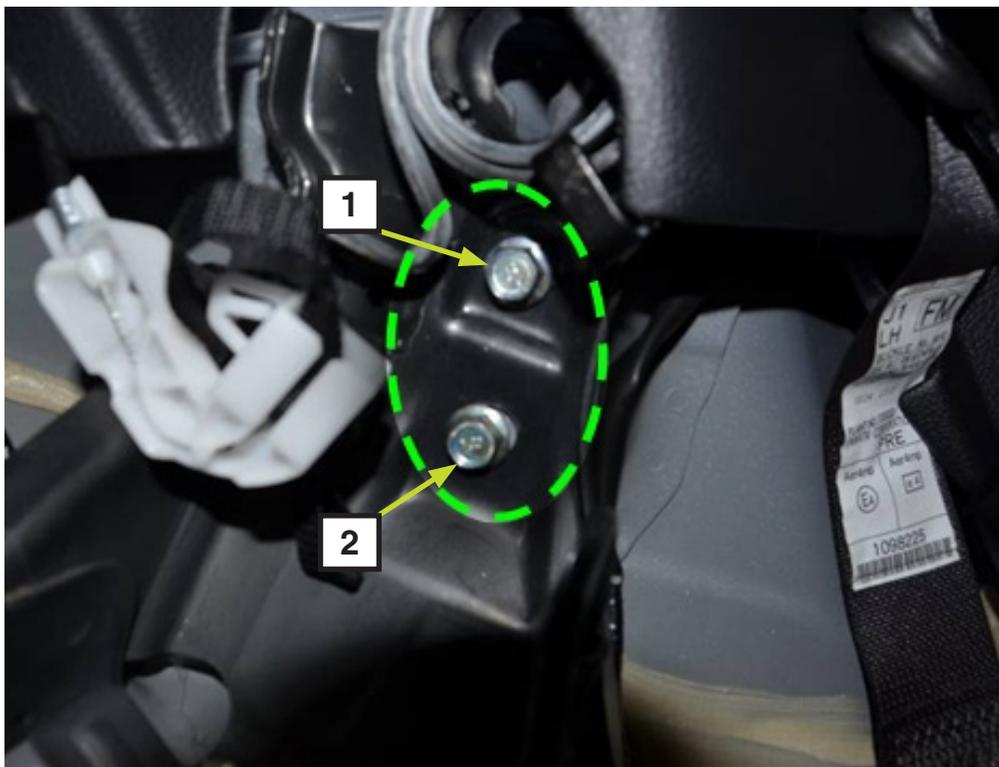
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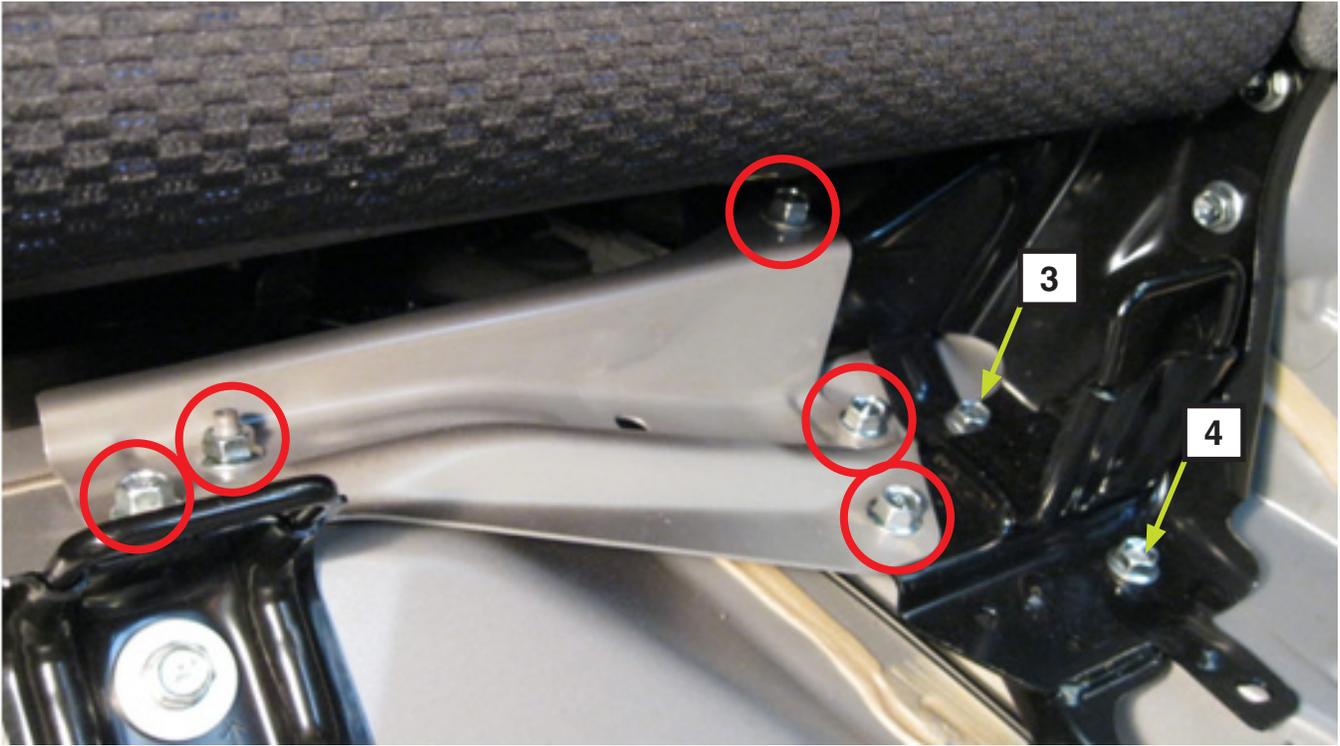
- With the 2 bolts removed, reposition the side hinge bracket so the bolt holes in the body of the vehicle are centered in the hinge bracket's larger mounting holes as shown in the illustration below.



- Once the side hinge bracket is in the proper position, reinstall the 2 retaining bolts then torque to 33 Nm (24.3 ft. lbs) in the order shown in the photo below.



Continued...



(The backrest was left in place as this photo is for illustration purposes only)

- Next, re-torque bolts “3” and “4” to 33 Nm (24.3 ft. lbs) in the proper order as shown in the photo above.
- Re-torque the remaining nut and bolts (circled) to specification (order is not important).
 - Bolts: 33 Nm (24.3 ft. lbs.)
 - Nut: 24.5Nm (18.1 ft. lbs.)
- Reinstall the backrest and seat cushion assembly in the reverse order of removal.
- Confirm the backrest latches smoothly and securely to complete the procedure.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Rear Seat Backrest Hinge Adjustment (One Side)	A913-503	YEA-88	0.3
Rear Seat Backrest Hinge Adjustment (Both Sides)	A913-504		0.4