

**ATTENTION:**

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.




QUALITY DRIVEN® SERVICE

**SERVICE BULLETIN**

**APPLICABILITY:** 2013MY BRZ

**NUMBER:** 07-73-13

**SUBJECT:** Power Window Main Switch Change

**DATE:** 04/17/13

**INTRODUCTION**

This Bulletin informs of an internal change to the driver’s door power window main switch. There is a possibility the “One-touch” feature of the passenger door window may not operate properly when commanded to open from the driver’s door power window main switch. The logic built into the switch has been changed to address this very intermittent condition. There is no change to the operation of the power window system.

**COUNTERMEASURE IN PRODUCTION**

The new power window main switch was incorporated into production starting with VIN D\*606053.

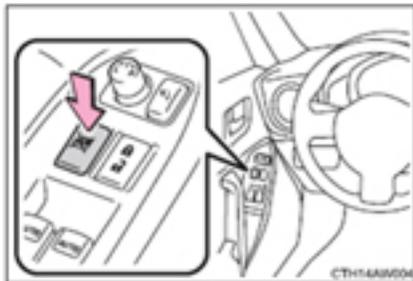
**PART INFORMATION**

DESCRIPTION	NEW PART NUMBER	OLD PART NUMBER
SW. ASSY. PW LHD	83071CA011	83071CA010

**SERVICE PROCEDURE / INFORMATION**

Before proceeding with replacement of the power window main switch, confirm the Window Lock switch adjacent to the main switch has not been inadvertently activated causing the condition.

**Window lock switch**



Press the switch down to lock the passenger window glasses.

Use this switch to prevent children from accidentally opening or closing a passenger window.

*Continued...*

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

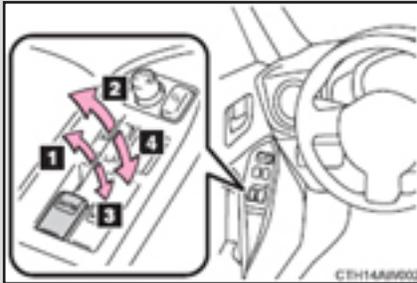
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**SUBARU OF AMERICA, INC. IS "ISO 14001 COMPLIANT"**

The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Review the operation of the switches with the customer as shown in the illustration below taken from the owner's manual. Confirm that the customer is aware of how both the normal and One-touch opening modes of the switch function.

**The power windows can be opened and closed using the switches.**  
Operating the switch moves the windows as follows:



**1** Closing  
**2** One-touch closing\*  
**3** Opening  
**4** One-touch opening\*

\*:Pushing the switch in the opposite direction will stop window travel partway.

**NOTE:** This power window main switch logic change will in no way effect the prescribed function of the switch. If the customer concern relates strictly to the amount of time required to press the switch to engage the One-touch feature, replacing the switch will have no effect on their concern.

Once you have determined the customer's operation of the power window main switch has been correct and the possibility of an intermittent issue exists, replace the switch following the procedure outlined in the applicable Service Manual.

Other helpful Power Window System operation tips:

***The power windows can be operated when:***

- **Vehicles without a keyless access with push-button start system:**

The ignition switch is in the "ON" position.

- **Vehicles with a keyless access with push-button start system:**

The push-button ignition switch is in the "ON" mode.

***Operating the power windows after turning the engine off:***

- **Vehicles without a keyless access with push-button start system:**

The power windows can be operated for approximately 45 seconds even after the ignition switch is turned to the "ACC" or "LOCK" position. They cannot however, be operated once either door is opened.

- **Vehicles with a keyless access with push-button start system:**

The power windows can be operated for approximately 45 seconds even after the push-button ignition switch is turned to "ACC" mode or turned off. They cannot, however, be operated once either door is opened.

**WARRANTY / CLAIM INFORMATION**

For vehicles within the Basic New Car Limited Warranty period, refer to the Subaru Labor Time Guide accessible on Subarunet.