

Technical Service Bulletin



91 Disks do not automatically change in CD/DVD changer

91 13 91 2031367/2 July 12, 2013. Supersedes Technical Service Bulletin Group 91 number 12-64 dated October 25, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2010 - 2012	All	External CD or DVD changer
A7	2012		
Q7	2010		
A8	2011 - 2014		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header data (Added model year 2014)
1	10/25/2012	Initial publication

CD or DVD disks do not automatically change from one to the next in the external CD or DVD changer.

Technical Background

The CD and DVD changer have different operating concepts:

CD changer

MMI3G:

Disks in the CD changer are always automatically changed from one to the next.

MMI3G+ (with Audi connect):

Disks in the CD changer are automatically changed from one to the next, but this operation is disabled when the Repeat option is turned on in the Media Settings menu. By default (MMI factory default setting), the repeat option is set to "Off" as shown (Figure 1).

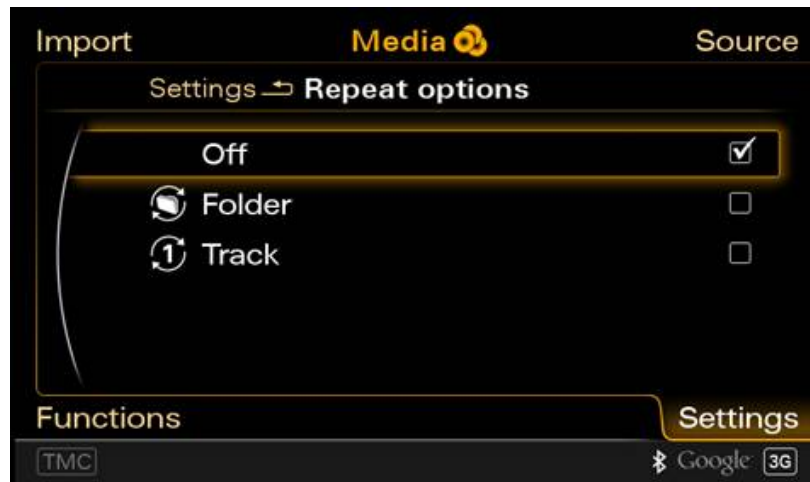


Figure 1. Default setting for Repeat options in the Settings menu.

DVD changer (A8 only)

Disks in the DVD changer can only be changed manually.

Production Solution

Not applicable.

Service

Explain the system behavior to the customer.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

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Additional Information

All parts and service references provided in this TSB (2031367) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.