

Technical Service Bulletin



85 Instrument panel vent cannot be opened or closed

85 13 11 2032516/1 January 17, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2011	000001 - 999999	Not Applicable
A3	2012	000001 - 999999	
A3	2013	000001 - 017582	
TT	2011	000001 - 999999	
TT	2012	000001 - 999999	
TT	2013	000001 - 002941	

Condition

The instrument panel vent does not open or close. Inspection of the removed vent assembly may show a loose or damaged lever or operating gears that do not mesh.

Technical Background

In some cases the instrument panel vent is damaged during the production process.

Production Solution

The assembly process was improved and an additional test to the vent assembly was implemented in production. A white mark has been applied to the gears of the improved vents (Figure 1).

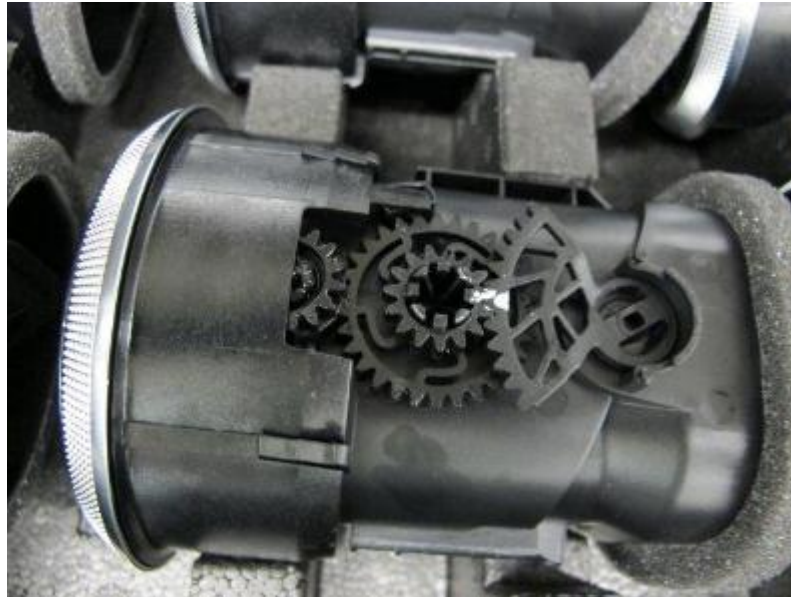


Figure 1. Improved instrument panel vent assembly with white mark.

Service

Replace the instrument panel vent.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8553		
Damage Code:	0017		
Labor Operations:	Center air outlet remove and reinstall	8553 1900	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2032516/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
A3:		
8P0820901C 5PR	Fresh air outlet, front, sabre (black)	1
Or		
8P0820901F V58	Fresh air outlet, front, black high gloss	1
TT:		
8J0820901E 3Q7	Air vent, front, aluminum	1
Or		
8J0820901C H77	Air vent, front, nero (black)	1

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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.