

74 S-line front seat head restraint feed-through hole exposed in leather backrest cover

74 13 10 2018257/4 September 13, 2013. Supersedes Technical Service Bulletin Group 74 number 09-01 dated September 21, 2009 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2006 - 2008	All	S-line Sport Seats
A6	2009	000001 - 019420	S-line Sport Seats

Condition

REVISION HISTORY				
Revision	Date	Purpose		
4	-	Revised header data (Updated customer codes)		
3	9/21/2009	Revised Title, Production Solution and Service		
2	12/5/2008	Revised Title to include Repair Group		

The head restraint feed-through hole is visible on the seat backrest cover.

Technical Background

Depending on how the customer enters the vehicle, the leather backrest cover may be pulled forward, exposing the feed-through hole for the head restraint. This condition only affects vehicles with S-line sport seats.



Figure 1. The head restraint feed-through hole, exposed.

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Production Solution

The construction of the S-line seat backrest cover has been optimized in production vehicles. The changes included the following:

- The locations of the feed-through holes were moved back.
- The diameter of the feed-through holes was reduced.
- An additional piece of stabilizing material was attached to the inside of the backrest cover around the holes to ensure better adhesion of the leather to the seat back cushion.

Service

Replace the front seat backrest cover.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.				
Service Number:	7419				
Damage Code:	0018				
Labor Operations:	Recaro seat remove and reinstall	7290 1905	50 TU		
	Front seat backrest cover remove and reinstall	7419 1955	130 TU		
	Front seat backrest cover replace	7419 5550	20 TU		
Diagnostic Time:	GFF	No allowance	0 TU		
	Road test prior to service procedure	No allowance	0 TU		
	Road test after service procedure	No allowance	0 TU		
	Technical diagnosis at dealer's discretion				
	(Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)				
Claim Comment:	As per TSB #2018257/4				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

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Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	Backrest cover	1

Additional Information

All parts and service references provided in this TSB (2018257) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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