

Technical Service Bulletin

96 Warning in DIS "Lane changing assistant is not available" (DTC 02849, 02071, 02001)

96 13 50 2032225/2 February 6, 2013. Supersedes Technical Service Bulletin Group 96 number 12-46 dated December 21, 2012 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment | |
|-----------------|------|---------------|----------------------------|--|
| A4 (Ingolstadt) | 2013 | 000001-169273 | Audi Side Assist | |
| A4 (Neckarsulm) | 2013 | 000001-032926 | Audi Side Assist | |
| A5 | 2013 | 000001-042567 | Audi Side Assist | |
| A5 CAB | 2013 | 000001-007960 | Audi Side Assist | |
| RS 5 | 2013 | 900001-901700 | Audi Side Assist | |
| Audi Q5 | 2013 | 000001-041657 | Audi Side Assist | |
| C7 A6 & A7 | 2012 | 000001-999999 | Audi Side Assist | |
| C7 A6 & A7 | 2013 | 000001-081725 | Audi Side Assist | |

Condition

| REVISION HISTORY | | | | | |
|------------------|------------|--|--|--|--|
| Revision | Date | Purpose | | | |
| 2 | - | Revised <i>Header</i> data (Added A6 and A7) | | | |
| 1 | 12/19/2012 | Initial Release | | | |

The customer complains of the following warning message in the Driver Information Center: "Lane change assistant not available", and the button on the mirror does not stay lit. Audi Side Assist is inoperative. Along with the customer complaint, any one or all of the following DTCs must be present in the system:

Diagnostic Address 19 – Gateway Control Module (J533) - **02849** Lane Change Assistance Control Module – J769- 004 No signal/communication - 001 Sporadic

Diagnostic Address 19 – Gateway Control Module (J533) - **02001** Data Bus Distance control - 004 No signal/communication - 001 Sporadic

Diagnostic Address 3C – Lane Change Assistance Control Module (J769) - **02071** Local data bus 014 Faulty – 001 Sporadic

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Technical Background

Incorrect component installed at the factory.

Production Solution

The correct parts are installed in series production.

Service

- 1. Check the fault memory entries of the 19 Gateway Control Module (J533) and the 3C Lane Change Assistance Control Module (J769).
- 2. If the entry "02849 Lane Change Assistance Control Module –J769- 004 No signal/communication" or entry "02001 Data Bus Distance control 004 No signal/communication" is logged in the 19 Gateway Control Module (J533), then replace *only* the master control unit of the lane changing assistant (J769).
- 3. If the entry "**02071** Local data bus 014 Faulty" is logged in the 3C Lane Change Assistance Control Module (J769), then replace *only* the slave control unit of the lane changing assistant (J770).
- 4. If the **02849** and **02071** DTCs are present together or if the **02001 and 02071** DTCs are present together, then replace both the Master (J769) and Slave (J770) Control Units of the lane changing assistance system.
- 5. Perform the GFF replacement test plan and calibration for the Lane Change Assistance System.



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Warranty

| Claim Type: | Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | | | | |
|-------------------|---|-----------------------|--|--|--|--|
| Service Number: | 9635 | 9635 | | | | |
| Damage Code: | 0040 | 0040 | | | | |
| Labor Operations: | Replacing only one Lane Change Assistant Control Unit. | | | | | |
| | Rear bumper cover remove and reinstall | 6369 1900 | 70 TU (A4, A5/A5 Cab) 90 TU (A6, A7, Q5) | | | |
| | Lane-change assist ECM remove and reinstall | 9635 1950 | 10 TU | | | |
| | Lane-change assist ECM adjusted | 9635 1500 | 70 TU | | | |
| | Replacing both Lane Change Assistance Control Units. | | | | | |
| | Rear bumper cover remove and reinstall | 6369 1900 | 70 TU | | | |
| | Lane-change assist 2 ECM remove and reinstall | 9635 2050 | 20 TU | | | |
| | Lane-change assist ECM adjusted | 9635 1500 | 70 TU | | | |
| Diagnostic Time: | GFF – Checking and clearing fault codes included in existing labor operations | 0150 0000 | Time stated on diagnostic protocol (Max 80 TU) | | | |
| | Road test prior to service procedure | 0121 0002 | 10 TU | | | |
| | Road test after service procedure | 0121 0004 | 10 TU | | | |
| | Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details) | | | | | |
| Claim Comment: | As per TSB #2032225/2 | As per TSB #2032225/2 | | | | |



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

| Part Number | Part Description | Quantity |
|-------------|--|----------|
| See ETKA | Control Unit for Lane Change Assist (Slave) | 1 |
| See ETKA | Control Unit for Lane Change Assist (Master) | 1 |

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.