

ATTENTION:

GENERAL MANAGER ☐
 PARTS MANAGER ☐
 CLAIMS PERSONNEL ☐
 SERVICE MANAGER ☐

IMPORTANT - All
 Service Personnel
 Should Read and
 Initial in the boxes
 provided, right.


SUBARU

QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2013-2014MY WRX and STI Models

NUMBER: 02-148-13R

SUBJECT: Repair Procedure for Abnormal Sound from
 Engine Mounts

DATE: 12/19/13

REVISED: 12/20/13

INTRODUCTION

This bulletin provides a repair procedure to address customer concerns of abnormal sounds which after diagnosis, have been determined to be coming from the engine mounts. In some cases, the vehicle's usage patterns may put excessive force on the lower engine mount retaining nuts. The torque specification for these nuts has been revised accordingly.

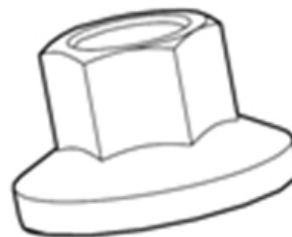
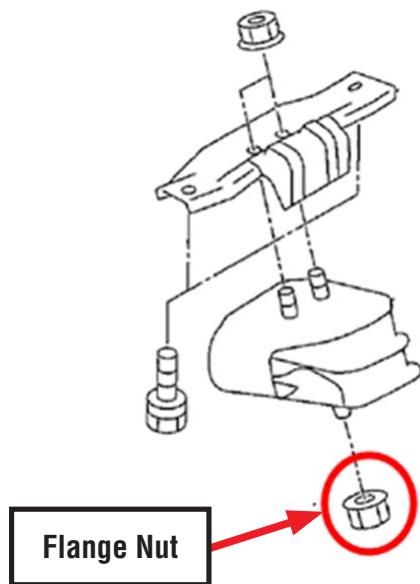
COUNTERMEASURE IN PRODUCTION

The torque specification for the lower engine mount nut has been increased from 45Nm (33 Ft. Lbs.) to 60Nm (44 Ft. Lbs.) This new specification is a running change incorporated into production starting with the following VINS:

4 Door Model	E*003822
5 Door Model	E*205772

PART INFORMATION

The part number for the flange nut is 902380011. It is a **one-time use** item.



One-Time Use Item
Torque to 60Nm (44 Ft. Lbs.)

Continued...

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD
 RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**SUBARU OF AMERICA, INC. IS
 "ISO 14001 COMPLIANT"**

The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

SERVICE PROCEDURE / INFORMATION

Confirm the customer concern is being caused by the engine mount condition as described in this bulletin. Always replace **BOTH** the left and right side flange nuts if either is found to be loose or missing. Whenever removing a flange nut, inspect the threads of the engine mount stud closely and replace the mount if any damage is found. When installing the new flange nuts, torque to 60Nm (44 Ft. Lbs).

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
2013 WRX and STI, BOTH ENGINE MOUNT FLANGE NUTS REPLACE	B226-134	IAQ-48	0.3
2013 WRX and STI, ONE ENGINE MOUNT REPLACE	C226-143		0.6
2013 WRX and STI, BOTH ENGINE MOUNTS REPLACE	C226-144		1.0