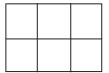
#### ATTENTION:

GENERAL MANAGER PARTS MANAGER CLAIMS PERSONNEL SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.





### SERVICE BULLETIN

**APPLICABILITY:** 2014MY Forester Models with EyeSight System

SUBJECT: ETC (Electronic Toll Collection) Device

Mounting Guidelines

**NUMBER:** 06-45-13R

**DATE:** 08/07/13

**REVISED:** 08/08/13

### INTRODUCTION

The purpose of this bulletin is to provide guidelines for proper positioning of ETC devices, i.e., EZ Pass, Sun Pass, K-Tag, etc, in vehicles equipped with the new EyeSight system. Refer to the EyeSight Owner Manual and the applicable Service Manual for more detailed information.

#### SERVICE PROCEDURE

**IMPORTANT:** When choosing a location for mounting your ETC device, the location must be compliant with any and all applicable Federal, State and Local laws and ordinances relating specifically to possible visual obstructions. Other regulations may also apply so, please check with your specific authority.

The preferred location for an ETC device used on an EyeSight-equipped vehicle is the external or front license plate tag mount (LPT) as shown below.



**License Plate Mount** 

Continued...

# CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

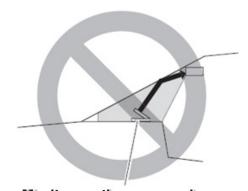
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

# SUBARU OF AMERICA, INC. IS "ISO 14001 COMPLIANT"

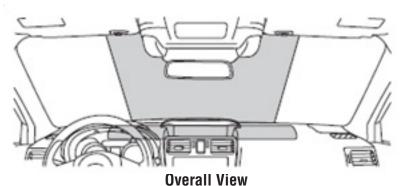
The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

The windshield area precautions below have been reprinted from the 2014 Forester EyeSight Owner Manual. The prohibited gray zones shown in the illustration below are areas where items or stickers must never be placed. Reflections from items installed both inside and outside these areas can still have an effect on the operation of the Eyesight system's stereo camera.

- Do not affix any stickers or install any accessories on the prohibited areas shown in the illustrations below (grey zones). Doing so may affect the stereo camera' field of view and could prevent the EyeSight system from functioning properly. If you must affix any stickers, such as automobile inspection certificate stickers, or install accessories, do not cover the front of the cameras. If abnormal EyeSight operation occurs, remove the stickers or accessories.
- If the top of the instrument panel is polished with chemicals or other substances, the stereo cameras may not be able to detect objects accurately and the EyeSight system may not operate properly due to reflections in the front windshield.



Monitor or other accessories

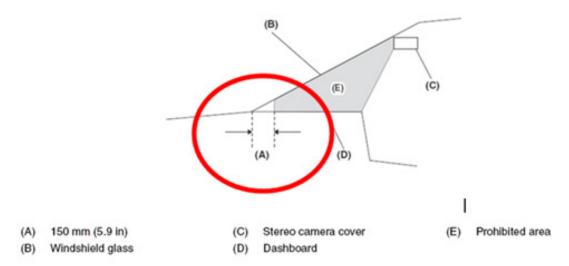


Refer to "Inset A" below for more details

**IMPORTANT:** GPS receivers, radar detectors or other similar display devices must never be mounted anywhere in the gray zones of the dashboard or attached to the windshield. Their own physical reflection and/or the light emitted from these devices, either from their LCD display screens or LED lights as often used with radar detectors, can reflect off the inside of the windshield. These reflections can interfere with EyeSight's stereo camera, compromising proper operation of the system. Reflection can also result from the use of interior detailing products such as dash pad protectants or appearance dressings. In addition, hood protectors other than Genuine Subaru Accessories may interfere with EyeSight operation and therefore are not recommended. Inside or outside water-repellant windshield coatings must never be used for similar reasons.

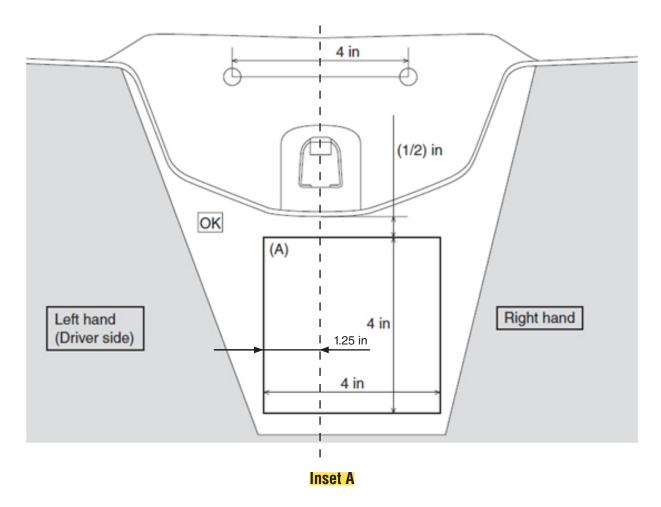
Continued...

The illustration below shows a small area at the bottom of the windshield approximately 4 3/4 inches high (area A), not shown in the previous Prohibited Area diagram where if required, a sticker can be affixed (e.g., a Virginia state inspection certification sticker).



ETC Devices which do not fall within the provided dimensional tolerances must never be installed as they may interfere with the operation of EyeSight.

If a customer insists their ETC device must be installed on the inside of their windshield or their State's ETC authority mandates a location near the center of the windshield for proper device recognition, use the illustration below for reference only. It is **NOT** a template.



Bulletin Number: 06-45-13R; Date: 08/08/13