

Technical Service Bulletin



66 Power folding rearview mirror malfunction

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4 (8K)	2009 - 2014	All	Not applicable
A4 Cabriolet	2008 - 2009		
A6 (4F)	2008 - 2011		
A8 (4E)	2008 - 2010		
TT (8J)	2007 - 2014		
Q7	2008 - 2014		
A5 / S5	2008 - 2014		
A3	2008 - 2014		
R8	2008 - 2014		
Q5	2009 - 2014		
A5 Cabriolet	2010 - 2014		
A8 (4H)	2010 - 2014		
A6 / A7 (4G)	2012 - 2014		

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header data (Added model and MYs)
3	2/5/2010	Revised header data (Added model and MYs)
2	12/2/2008	Revised Title to include Repair Group

The customer has various complaints concerning the function of the power folding rearview mirrors, such as:

- Door mirrors do not fold simultaneously, e.g. one or the other mirror folds independently of the other.
- Power folding mirrors are sporadically inoperative.
- Mirror glass vibrates while driving.

Technical Background

In many cases, these complaints arise after someone has manually folded the mirrors (Figure 1) and are not due to a technical problem.

When the door mirror is manually folded, such as after hitting an obstruction or at a car wash, the mirror housing is mechanically disengaged from the folding motor.

If the mirror is manually folded back to the starting position, the housing does not automatically reengage the folding motor. The mirror housing is now not as solidly fixed, which can cause symptoms such as mirror vibrations while driving.



Figure 1. Manual operation of folding mirrors.

If the mirrors are now electrically folded, the mirror appears to malfunction: mirrors do not fold or folding is delayed, a grinding noise or loud snap noise is produced, etc. After one cycle, the mirrors resume their normal folding operation as the housing and motor are now reengaged.

Production Solution

None.

Service

1. Explain to the customer that after manual operation of the power folding rearview mirrors, the power folding feature must be used to restore normal function (Figure 2).
2. If possible, manual operation of the power folding rearview mirrors should be avoided.



Figure 2. Automatic operation of folding mirrors.

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Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.