

# Technical Service Bulletin



## 48 Steering wheel leather damage, all vehicles

48 13 54 2028220/3 September 13, 2013. Supersedes Technical Service Bulletin Group 48 number 12-30 dated June 25, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2005 - 2014	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Added model year) Revised <i>Technical Background</i> (Clarified description)
2	6/25/2012	Revised header data (Added model year 2013) Revised title
1	12/7/2011	Original publication

Steering wheel appearance damaged due to external impact (e.g., contact with finger nails, zippers, watches, rings, etc.).

## Technical Background

External impact (e.g., contact with finger nails, zippers, watches, rings etc.) can cause damage to the appearance of the steering wheel (Figure 1 and Figure 2). This type of damage is not warrantable, as numerous investigations have shown that there is no fault in material or workmanship.



*Figure 1. Example of damage from external impact.*



*Figure 2. Example of damage from external impact.*

## Production Solution

Not applicable.

## Service

Not applicable.

## Warranty

This damage is due to outside influence and is not covered by any Audi warranty.

## Additional Information

All parts and service references provided in this TSB (2028220) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.