

Technical Service Bulletin

48 Vertical steering column adjustment does not work

48 13 40 2033377/1 March 18, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
A6/A7	2012	000001-074407		
A8	2011	All	Power Adjustable Steering Column	
A8	2012	000001-017031		

Condition

- Customer states the vertical adjustment of the steering column does not work or works intermittently.
- Concern may or may not be duplicated.

Technical Background

Software issues causing sporadic failure of the power steering column vertical adjustment.

Production Solution

Revised software.

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Service

Update the software in the vehicle electrical system control module, J519 (09), using the appropriate test plan in *Guided Functions* >> 09 – Vehicle Electrical System Control Module J519 >> 09 Power Adjust. Steer. Column CM J886, Update Programming (Figure 1).

Guided Functions	Audi V19.47.00 04/02/2013 Audi A6 USA/CDN 2011>				
Functions	2012 (C)				
Selecting vehicle system or function	Sedan CGXB 3.0I TFSI / 228 kW				
09 - Vehicle Electrical System Control Module J519					
09 - General System Description (RG.97)					
09 - Travel mode adaptation (RG.97)					
09 - Vehicle Electrical System, component protection					
09 - Checking DTC memory (RG.97)					
09 - Erasing DTC memory (RG.97)					
09 - Read Measuring Values (RG.97)					
09 - Output Diagnostic Test Mode (DTM) (RG.97)					
09 - Control module coding (RG.97)					
09 - Control module replacing (RG.97)					
09 - Control module version (RG. 97)					
09 - Power Adjust. Steer. Column CM J866, Update Programming					
A27 - Coding (RG.94)					
A27 - Replacing (RG 94)					
Operating Vehicle system Go to					

Figure 1. Test Plan location

Model	5	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Action Code
A6/A7/A8	N/A	N/A	<300	N/A	300	N/A

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.					
Service Number:	4823					
Damage Code:	0039					
Labor Operations:	Update software in the vehicle electrical system control module	4823 2599	40 TU			
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU			
	Road test prior to service procedure	No allowance	0 TU			
	Road test after service procedure	No allowance	0 TU			
	ce details)					
Claim Comment:	As per TSB #2033377/1					

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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