

Technical Service Bulletin



44 Steering wheel vibration and/or oscillation at low mileage - Repair Authorization

44 13 45 2030194/4 December 3, 2013. Supersedes Technical Service Bulletin Group 44 number 13-43 dated November 1, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2014	All	18" Tire
Q7	2014	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Condition</i> (Updated model information) Revised <i>Service</i> (Modified instructions)
3	11/01/2013	Revised Service (Added step)
2	09/26/2013	Revised header data (Updated vehicles)
1	07/23/2012	Initial publication

- Steering wheel vibration and/or steering wheel oscillation at a speed range of 55 - 80 mph (88 – 128 km/h) on vehicles with very low mileage or at PDI.
- The condition does not result in any handling concerns or loss of vehicle control.
- Vehicles have original factory-installed wheels and tires.
- Affected vehicles include:
 - MY 2014 Q7
 - MY 2014 A4 with 18" tire

Technical Background

Tire pressures on Audi vehicles are set to specified values in order to prevent flat spotting during the transportation process from various Audi plants to United States ports.

To closely monitor complaints of tire-related vibration at very low mileage, we are asking that you contact the Audi Technical Assistance Center (TAC) before performing any repairs on vehicles with this condition. This will assist us in diagnosing any potential issues with the condition noted above.

Production Solution

Not applicable.

Service

1. Verify that the complaint matches the condition described at the top of this TSB. Complaints not related to the condition described in this TSB do not require TAC authorization.

Exclude vehicles if the following criteria are true:

- Any wheel or tire has been repaired (patches, plugs, rim repairs)
- Tires have damage (nails, gouges, large cuts)
- Wheels have damage (bent, gouges, cracks)
- Tires have been replaced

2. Obtain and print road force values (RFV).

3. Create a ticket using the TAC system in Elsa and complete the attached Tire Data Sheet. The data sheet must be completed before TAC is called. Attach the printed RFV documents from the balancer machine to the TAC ticket. Do not perform any repairs to the vehicle (balance, force match, remove weights, etc.).

Warranty

This TSB is informational only and is not applicable to any Audi warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2022563, *Steering wheel shimmy, vibration, and/or oscillation* (Only refer to the diagnosis section of this TSB. DO NOT repair the vehicle.)

All parts and service references provided in this TSB (2030194) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.