



Service Bulletin

File in Section: -

Bulletin No.: 13144

Date: July, 2013

SERVICE UPDATE

Subject: 13144 – Service Update for Inventory and Customer Vehicles – Black Door Tape Replacement / Cleaning

Models: 2013 Chevrolet Aveo, Sonic, Spark M300 / T300

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Purpose

This bulletin provides a service procedure to clean or replace the black door tape at the A and B pillars. This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

Vehicles Involved

All involved vehicles are identified by Vehicle Identification Number on the Investigate Vehicle History screen in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided to US dealers through the GM GlobalConnect Recall Reports, or sent directly to export dealers. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Required Field Actions section in the Global Warranty system. Not all vehicles within the above breakpoints may be involved.

Parts Information

Parts required to complete this program are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle	Remark
95181807 / 08	TAPE- FRT S/D WDO FRM RR APLQ LH / RH	1 / 1	M300
95181809 / 10	TAPE-RR S/D WDO FRM FRT APLQ LH/RH	1 / 1	M300
95181811 / 12	TAPE- BODY SI UPR MLDG LH /RH	1 / 1	M300
95940866 / 67	TAPE-FRT S/D BLACKOUT LH/RH	1 / 1	T300
95940868 / 69	TAPE-RR S/D BLACKOUT LH/RH	1 / 1	T300
95180501 / 02	MOLDING- FRT S/D WINDOW LH/RH	1 / 1	T300 (FR/Black)

Part Number	Description	Quantity/Vehicle	Remark
95127305 / 06	MOLDING- FRT S/D WINDOW LH/RH	1 / 1	T300 (FR/Cr)
95180503 / 04	MOLDING- RR S/D WINDOW LH/RH (NB)	1 / 1	T300 (NB/RR/Black)
95127307 / 08	MOLDING- RR S/D WINDOW LH/RH (NB)	1 / 1	T300 (NB/RR/Cr)
95180505 / 06	MOLDING- RR S/D WINDOW LH/RH (HB)	1 / 1	T300 (HB/RR/Black)
95127309 / 10	MOLDING- RR S/D WINDOW LH/RH (HB)	1 / 1	T300 (HB/RR/Cr)
	Adhesive Remover (3M Premium Sticker Cleaner – MS061)		M/T300

For removing adhesive residue, use **3M Premium Sticker Cleaner (MS061)** or equivalent if available.

Service Procedure

Replace the B-pillar black tape (M300: 6 ea or 2 ea / T300 : 4 ea) and clean the adhesive residue from the A-pillar, following the service procedures below for each affected vehicle.

- **M300**
 - Case 1 : A-pillar Cleaning
 - Case 2 : A-pillar Cleaning & B-pillar Body Black Tape (2 ea) Replacement
 - Case 3 : A-pillar Cleaning & B-pillar Body and Door Black Tape (6 ea) Replacement
- **T300**
 - B-pillar Door Black Tape (4 ea) and Door Glass Molding (4 ea) Replacement

B-Pillar Door Black Tape (M300 & T300)

1. Remove the exterior door sill molding at the window.



3512217

- **FOR M300 MODEL:** Lower the door glass window fully and remove the screw from door glass molding (located in interior door jamb) with screwdriver. (FRT LH/RH, RR LH/RH)

Important: Be careful not to bend or damage the molding when disassembling it. If you lift it up step by step slowly, you can avoid door molding bending & damage.



3512220

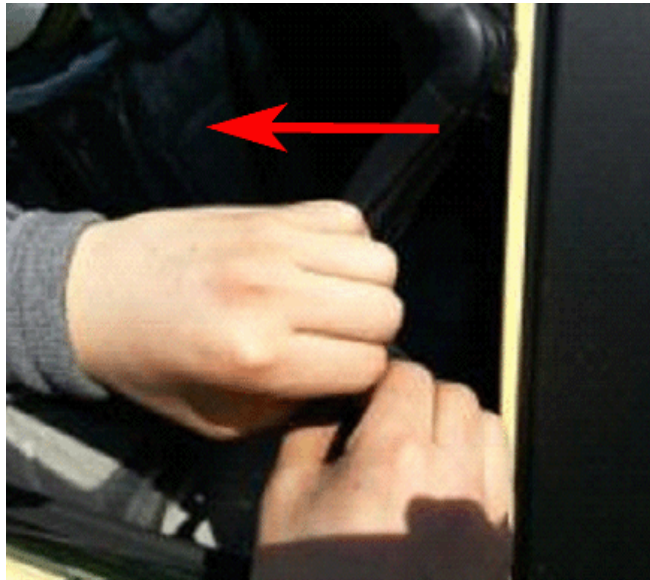
– **FOR T300 MODEL:** Lower the door glass window fully and remove the door glass molding with special tool.
(FRT LH/RH, RR LH/RH)

Important: A new exterior door glass sill molding should be replaced if clips are broken during disassembly.



3512221

2. Detach the outer door glass molding.



3512222

3. Pull the door weather strip to rework position.



3512223

4. Remove the black tape from the door.



3512224

5. Wipe to remove adhesive residue using 3M Premium Sticker Cleaner – MS061 or equivalent if available.



3512226

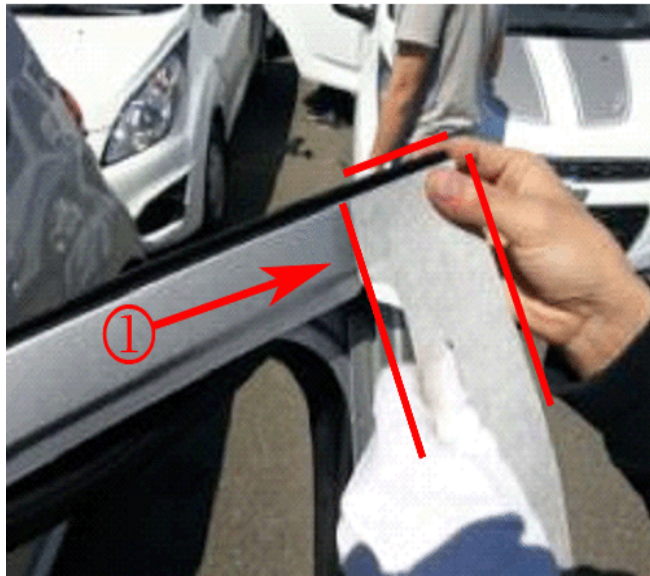


3512227

Important: Do not spray the adhesive remover on the body directly.

Notice: Clean the stained remover on the body parts if required (OSRVM cover/Glass run/Door molding / Fixed glass molding.)

6. Align door top and the new black tape to the upper door edge and attach the black tape.



3512233



3520553

– Remove release-liner and squeeze with squeegee from top to bottom.



3512242

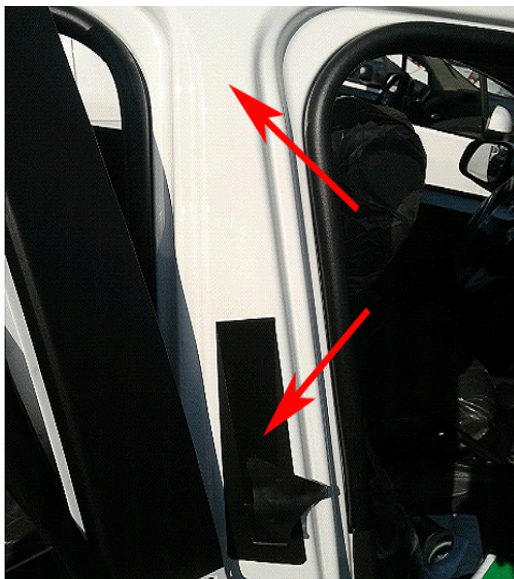
7. Remove the Pre-Mask Tape.



3512243

8. Remove bubbles with a squeegee.
9. Assemble the weather strip and door glass molding in reverse order. (Steps 3, 2,1)
10. Check for noise while operating glass window.
If noise is present, confirm and relocate the weather strip and door glass molding.

B-Pillar Body Black Tape (M300 only)



3512244

1. Remove the black tape from door body



3512224

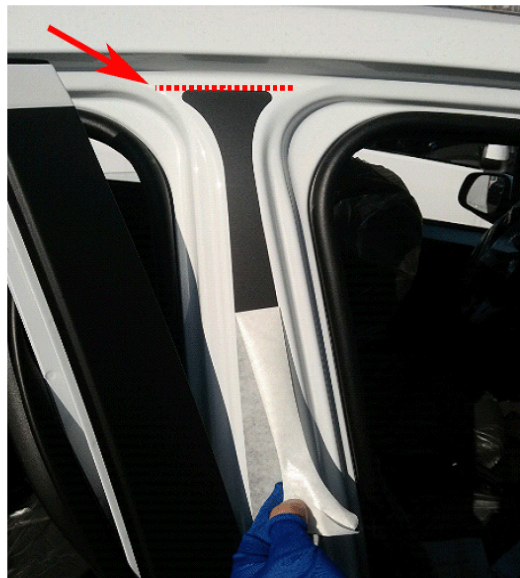


3512247

2. Wipe to remove adhesive residue using 3M Premium Sticker Cleaner – MS061 or equivalent if available.

Important: Do not spray the adhesive remover on the body directly.

Notice: Clean the stained remover on the body parts if required (OSRVM cover/Glass run/Door molding / Fixed glass molding.)



3512255

3. Align door top and the new black tape to the upper door edge and attach the black tape.

- Remove release-liner and squeeze with a squeegee.
- After film is attached, remove the Pre-Mask Tape.
- Remove any bubbles by wiping the stripe out with a squeegee.

A-Pillar Cleaning (M300 only)



3512224



3512259

1. Wipe to remove adhesive residue using 3M Premium Sticker Cleaner – MS061 or equivalent if available.

Important: Do not inject the remover on the body directly

Notice: Clean the stained remover on the body parts if required (OSRVM cover/Glass run/Door molding / Fixed glass molding.)

Warranty Transaction Information

Submit a claim using the table below

Labor Operation	Description			Labor Time	Remark
9100066	A-pillar cleaning			0.2	M300
9100067	A-pillar cleaning & Black Tape (B-pillar body : 2 ea) replacement			0.4	M300
9100068	A-pillar cleaning & Black Tape (All : 6 ea) replacement			1.2	M300
9100069	B-pillar Black Tape (4 ea) and Door Molding (4 ea) replacement			1.0	T300
Causal Part Number	*M300 : 95181805 *T300 : 95940866				
Customer Complaint Code	0409	Transaction Type	1049	Cause Code	ZREG

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.