



Service Bulletin

File in Section: -

Bulletin No.: PIC5832A

Date: September, 2013

PRELIMINARY INFORMATION

Subject: TAC Part Restriction - XTS Glove Box Assembly

Models: 2013 Cadillac XTS

This PI was superseded to update parts information. Please discard PIC5832.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts, glove box assemblies are currently restricted through the Technical Assistance Center (TAC).

Recommendation/Instructions

Before considering glove box replacement, review the latest version of Service Update 12259, document all of your results, and repair as necessary. If the concern is still present or if the diagnosis leads to glove box replacement, contact TAC (Technical Assistance Center) to review your test results.

Parts Information

Description	New P/N	Old P/N
COMPARTMENT ASM-I/P (BLACK)	23158640	23128564
COMPARTMENT ASM-I/P (SHALE)	23158641	23128565
COMPARTMENT ASM-I/P (TITANIUM)	23158642	23128566
COMPARTMENT ASM-I/P (CAMEL TAN)	23158643	23128567
COMPARTMENT ASM-I/P (WHEAT)	23158644	23128568
COMPARTMENT ASM-I/P (PLATINUM)	23158645	23128569

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
1030430	Instrument Panel Compartment Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.