



# Service Bulletin

File in Section: -

Bulletin No.: PIC5835

Date: March, 2013

## PRELIMINARY INFORMATION

**Subject:** Front Strut Replacement On Former Police Vehicles Now Out Of Service

**Models:** 2006 - 2011 Impala Former Police Vehicles  
with RPO 9C1 or 9C3

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

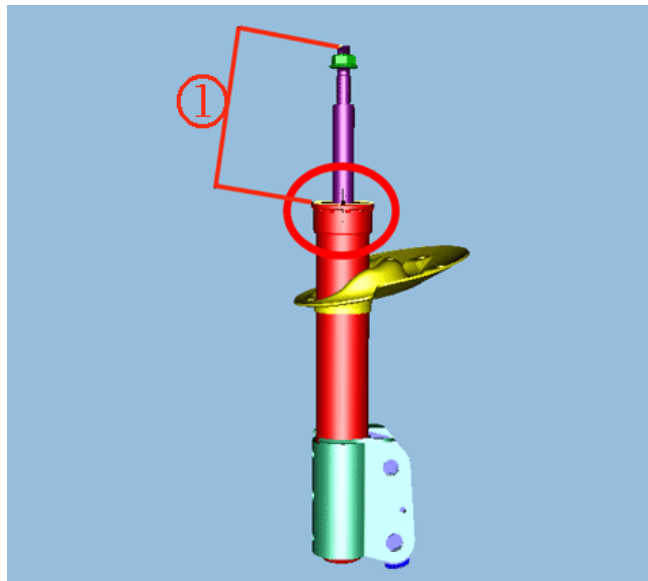
When replacing the front struts on a 2006 - 2011 Impala with RPO 9C1 or 9C3, you may find one of two different strut designs on the vehicle. Once ownership changes to a Non - Police customer, the problem occurs when attempting to replace a front strut.

### Recommendation/Instructions

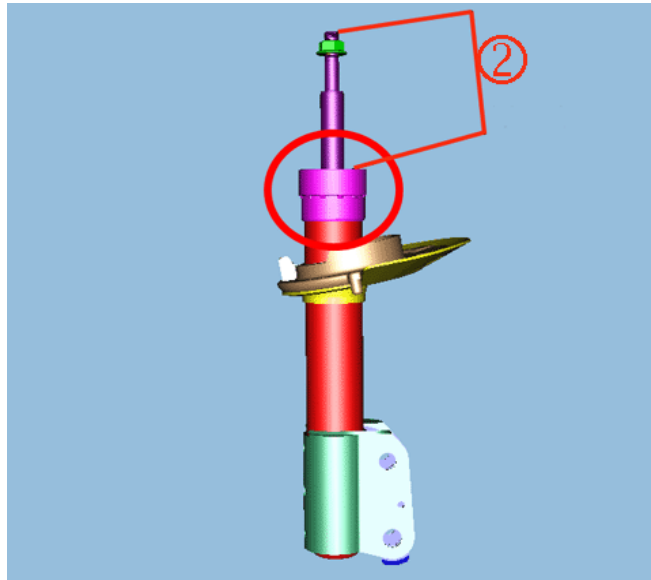
There are two possible front strut designs that could be on the vehicle. EPC will show the 2012 part number for all Police Vehicle VINs.

**Important:** To show the old part number, the VIN filter must be turned off in EPC. Either strut may be used on a vehicle, but they have to have the same design for both left and right sides. Strut designs CANNOT be mixed on a vehicle.

Refer to pictures below to determine which design strut is installed on the vehicle. If changing from one design to another, the Jounce Bumpers will need replacement as well.



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3339238

1. GM P/N 19257874 - 154.44 mm from top of rod to striker plate (Note: smaller strut cap)
2. GM P/N 22796874 - 130.71 mm from top of rod to striker plate (Note: larger strut cap)

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.