



Service Bulletin

File in Section: -

Bulletin No.: PIC5840

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Unable to Pair and/or Connect an iPhone to the Radio

Models: 2013 Chevrolet Camaro, Cruze, Equinox, Malibu
Equipped with Radio RPOs UFU (w/UP9), UHQ (w/UP9)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment they are unable to pair and/or connect an Apple iPhone to the vehicle.

Recommendation/Instructions

Engineering is aware of the concern and is currently working on a resolution with the phone manufacturer. This PI will be updated when further information is available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.