

Special Service Message



NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 65277 - XF 13MY Convenience pack spec without premiums pack – voice not available

Models : X250 - XF

Engineer Name : Darlison Mark

Last Modified : 07-05-2013 09:10:54

Category : Electrical

Symptom : 207000 Entertainment Systems

Content : Issue:
13MY Convenience pack spec' without premiums pack – voice not available

Cars built with "Convenience pack" as spec' and without "Premium pack" fitted will have Voice shown as enabled in DDW and have the Voice menu on the touch screen available, as the vehicle does not have navigation the vehicle does have Voice functionality.

Cause:

Convenience pack was selected without Premium pack, the as-built file for the vehicles has Voice enabled, and because the vehicle is not specified with navigation Voice is not possible.

Action:

Please do not perform any diagnostics or actions at this time, Jaguar Cars will communicate further actions shortly.

Jaguar Land Rover Limited 2000 - 2013 (Rel. 2.5.1.0)