

Becker MAP PILOT: House numbers are not found when addresses are entered via the Audio/COMAND controller

Topic number	LI82.61-P-056044
Version	2
Design group	82.61 Auto pilot system (APS), Audio 30 APS
Date	08-08-2013
Validity	Model 117, 166, 172, 176, 204, 207, 212, 218, 242, 246 with Becker MAP PILOT (code 509) or preinstallation for Becker MAP PILOT (code 508)
Reason for change	Complaint, remedy, validity, distribution, attachments and reference to Service Information updated or added
Reason for block	

Complaint:

When addresses are entered as navigation destinations via the Audio/COMAND controller (A40/9), the house numbers are not found in some cases.

Only affects navigation modules (A2/30) with the following software releases, visible in the control unit log (see attachment):

- 1.) Interface software (Automotive Software) in navigation module (A2/30) prior to version 12/48.00 (A 166 902 11 05)
- 2.) Navigation software (PND software) in navigation module (A2/30) prior to version 2.5.26

Note:

If the same address is entered via voice input ("OneShot": town - street - house number), the address is found.

Attachments	
File	Designation
Steuergeraeteprotokoll_NAV_A2-30.pdf	Control unit log NAV - Navigation module (A2/30) (German)
Control_unit_log_NAV_A2-30.pdf	Control unit log NAV - Navigation module (A2/30) (English)

Cause:

Software in navigation module (A2/30).

Remedy:

Perform the following software updates in the navigation module (A2/30):

- 1.) Update interface software (Automotive Software) in navigation module (A2/30) to version 12/48.00 (A 166 902 11 05), available as of XENTRY Diagnostics release 03/13 with add-on 2827 or XENTRY Diagnostics release 05/13 with add-on 2828, or higher.
- 2.) Update navigation software (PND software) and firmware in navigation module (A2/30) using Becker Content Manager:

- Navigation software to software version 2.5.26, available as of Week 12/13, or higher.

- Firmware to software version R26.3.0130, available as of Week 12/13, or higher

Note:

The updates of the navigation software (PND software) and firmware must be performed using the current Becker Content Manager. The checks for updates on launching the Becker Content Manager must be activated in the "Settings" menu (see attachment). To update the navigation software, it may be necessary to perform a free-of-charge update of the map data at the same time. Detailed information can be found at www.beckermappilot.com. The update process can take up to several hours depending on your Internet connection.

Attachments	
File	Designation
Becker-Content-Manager-Einstellungen-und-Versionen.jpg	Necessary settings in Becker Content Manager and version information on connected Becker MAP PILOT (German)
Becker-Content-Manager-Settings-and-Versions.jpg	Necessary settings in Becker Content Manager and version information on connected Becker MAP PILOT (English)

Symptoms
Communication/information / Communication / Navigation / Navigation - Function / Individual functions are not selectable/not available in navigation mode
Communication/information / Communication / Navigation / Navigation - Function / Error when entering destination
Communication/information / Communication / Navigation / Mobile navigation unit / Function error
Communication/information / Communication / Navigation / Navigation - Function / Navigation not selectable/available

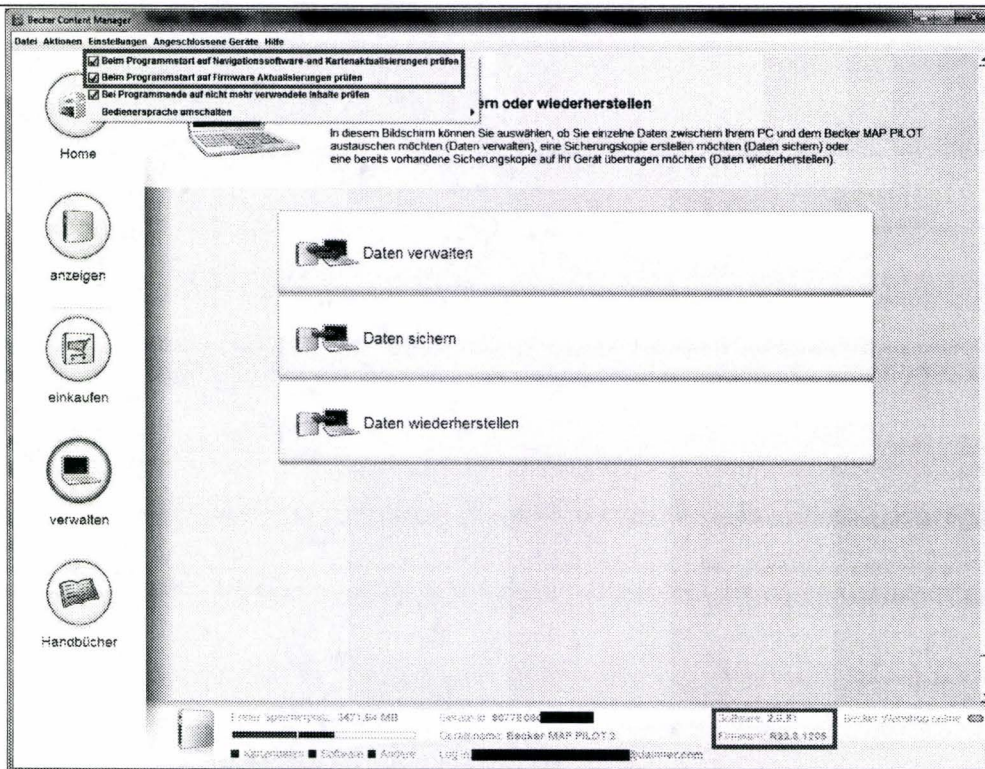
WIS-References			
Document number	Title	Note	Allocation
SI82.61-P-0001A	Service Information: Notes on handling the Becker MAP PILOT navigation module		Remedy

Validity		
Vehicle	Engine	Transmission
117.301	*	*
117.303	*	*
117.342	*	*
117.343	*	*
117.344	*	*
117.346	*	*
117.352	*	*
A (176)	*	*
B (242, 246)	*	*
C (204)	*	*
CLS (218)	*	*
E (207)	*	*
E (212)	*	*

GL (166)	*	*
M (166)	*	*
SLK (172)	*	*

Attachments

Becker-Content-Manager-Einstellungen-und-Versionen.jpg:



Becker-Content-Manager-Settings-and-Versions.jpg:

