

**NUMBER:** 23-038-13

**GROUP:** Body

**DATE:** December 18, 2013

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 13-088. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**SUBJECT:**

Left Front Door To Fender Contact

**OVERVIEW:**

This bulletin involves adjusting the left front fender and touching up paint as required.

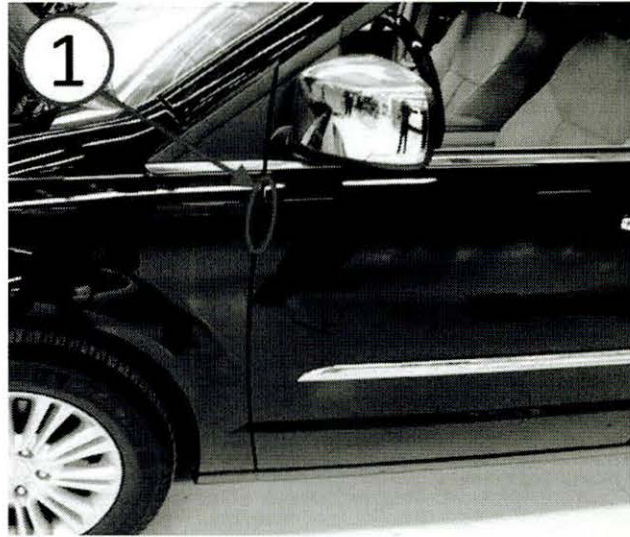
**MODELS:**

2014                      RT                                      Caravan / Town & Country

**NOTE: This bulletin applies to vehicles built on or after October 21, 2013 (MDH 1021XX) and on or before October 25, 2013 (MDH 1025XX).**

**SYMPTOM/CONDITION:**

Customer may note left front door to left front fender contact and/or chipped paint on door and/or fender edge near upper body character line (Fig. 1).



**Fig. 1 Door To Fender Contact**

1 - Area Of Concern

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

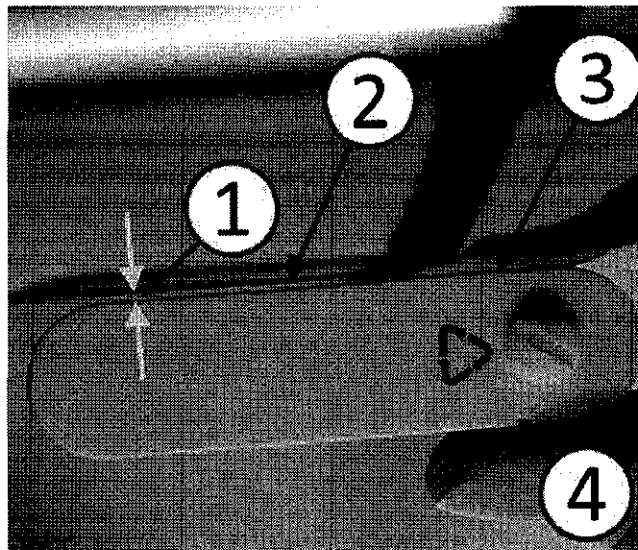
**PARTS REQUIRED:**

Qty.	Part No.	Description
1 (AR)	04889820AB	AXR Brilliant Black
1 (AR)	04889598AB	GW7 Bright White Clear Coat
1 (AR)	05163750AA	JRM Redline
1 (AR)	05163648AA	JRP Deep Cherry Red Crystal
1 (AR)	05163738AA	JSC Billet Silver Metallic
1 (AR)	68154430AA	KAR Maximum Steel Metallic
1 (AR)	05163947AA	KBU True Blue
1 (AR)	05163949AA	KFS Cashmere
1 (AR)	68183829AA	LAU Granite Crystal Metallic
1 (AR)	06102643AA	LUV Mocha Java

**NOTE:** Each bottle of touch-up paint will service several vehicles (shop supply).

**REPAIR PROCEDURE:**

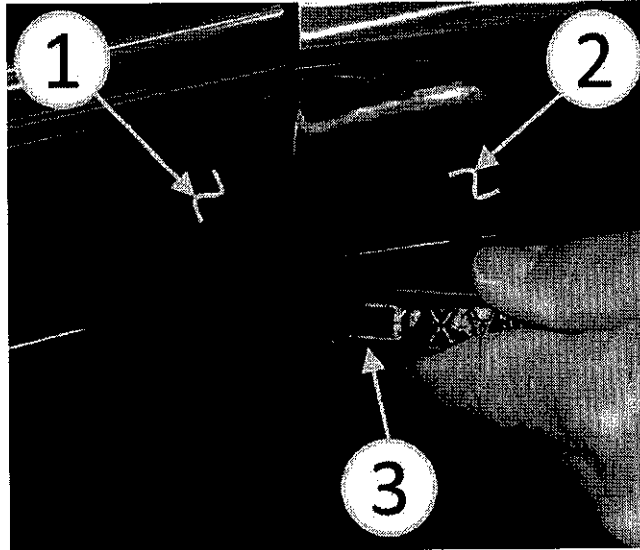
1. If any of the following conditions exist, the left front fender will need to be adjusted relative to the left front door.
  - a. Inspect for any chipped paint caused by door to fender contact along the door edge and fender edge at the upper body character line (Fig. 1). If chipped paint is observed, the fender will require adjustment.
  - b. Carefully open the door while inspecting for any contact between the door and fender at upper body character line (Fig. 1). If contact is observed, the fender will require adjustment.
  - c. Using an appropriate non-marring gauge (4), check the flushness and/or gap (1) of the fender surface (2) relative to the door surface (3) at the upper body character line. If the fender surface (2) is less than flush relative to the door surface (3) as shown in (Fig. 2), the fender will require adjustment.



**Fig. 2 Fender Under Flush Of Door**

- 1 - Gap Between Gauge And Fender
- 2 - Fender Surface
- 3 - Door Surface
- 4 - Non-Marring Gauge

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2. Adjust the fender surface (1) flush 0.0 mm to 1.5 mm over-flush relative to the door surface (2) by opening the door, then placing a trim stick or other equivalent non-marring tool (3) between the door edge and fender edge as shown. Using the door (2) as leverage, very carefully move the door toward the closed position while monitoring the fender movement, very little effort will be required to move the fender (1) outboard over-flush relative to the door (2) (Fig. 3).

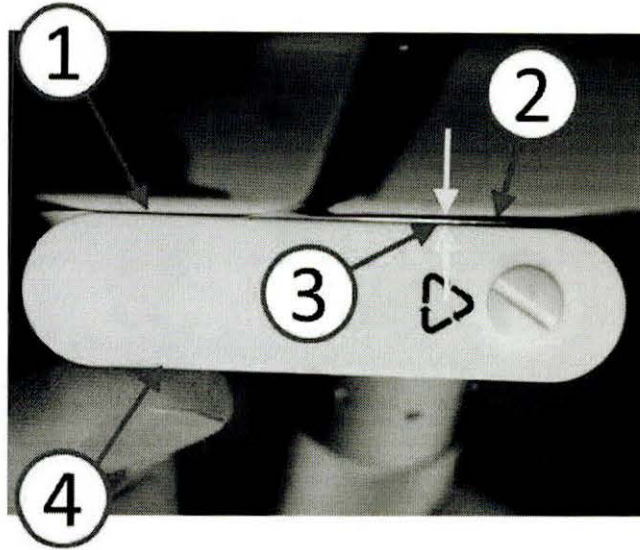


**Fig. 3 Adjust Fender**

- 1 - Fender
- 2 - Door
- 3 - Non-Marring Tool

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3. Remove the non-marring tool then inspect for any contact between the door and fender at upper body character line while opening and closing the door. Is any contact observed?
    - a. YES>>> Repeat Step #2.
    - b. NO>>> Proceed to Step #4
  4. Using the non-marring gauge (4), inspect the fender adjustment for flushness and/or gap (3) of the fender surface (1) relative to the door surface (2) at the upper body character line. Is the fender surface (1) flush or over-flush by 0.0 mm to 1.5 mm relative to the door surface (2) as shown (Fig. 4)?
    - a. YES>>> Proceed to Step #5.
    - b. NO>>> Repeat Step #2.





**Fig. 4 Fender Over Flush Of Door**

- 1 - Fender Surface
- 2 - Door Surface
- 3 - Gap Between Gauge And Door
- 4 - Non-Marring Gauge

5. If paint was chipped due to contact between the door and fender, touch up the paint as required.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
23-00-15-95	Inspect Flushness Left Front Fender (0 - Low Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-00-15-94	Inspect Flushness And Adjust Left Front Fender (0 - Low Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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