

NUMBER: 23-027-13

GROUP: Body

DATE: July 24, 2013

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SUBJECT:

Convertible Top Will Not Open

OVERVIEW:

This bulletin describes a potential cause of convertible top malfunction and corrective action is covered.

MODELS:

2011	(JS)	Chrysler 200
2012	(JS)	Chrysler 200
2013	(JS)	Chrysler 200

NOTE: This bulletin applies to vehicles equipped with convertible top sales code 5ZTS built on or before January 8, 2013 (MDH 0108XX).

SYMPTOM/CONDITION:

The customer may experience a situation when the convertible top does not open.

DIAGNOSIS:

1. If the customer complaint can be confirmed to match the described Symptom/Condition, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Position both front seats full forward and tilt front seat backs forward to gain access to rear seat cushion.
2. Release the lower seat cushion by pulling upward at right and left front edge of the cushion to disengage the seat cushion retainer from the floor. Remove the lower seat cushion from the vehicle (Fig. 1).



Fig. 1 Seat Cushion

1 - Rear Seat Cushion

3. Using a trim stick or equivalent, gently pry up on the left armrest/cup holder and remove from the quarter trim panel (Fig. 2).



Fig. 2 Left Armrest

1 - Armrest/Cup Holder

4. Remove one attachment screw from the left quarter trim panel (Fig. 3).



Fig. 3 Trim Panel Screw

1 - Quarter Trim Panel Screw

5. Using a trim stick or equivalent, gently pry out on the left quarter trim panel and remove from vehicle (Fig. 4).

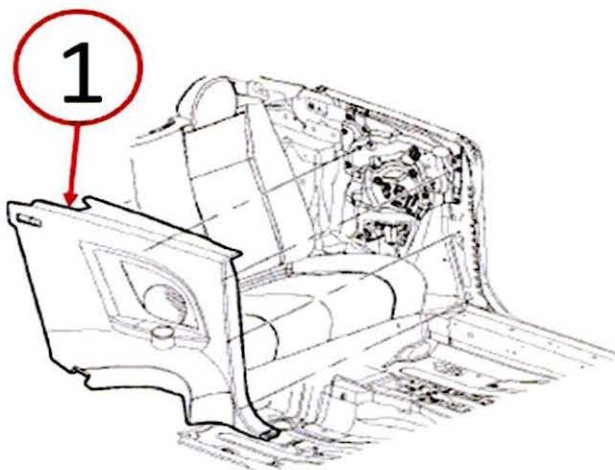


Fig. 4 Quarter Trim Panel

1 - Quarter Trim Panel

6. Locate the power top control module ground connection located behind the left quarter trim panel (Fig. 5).

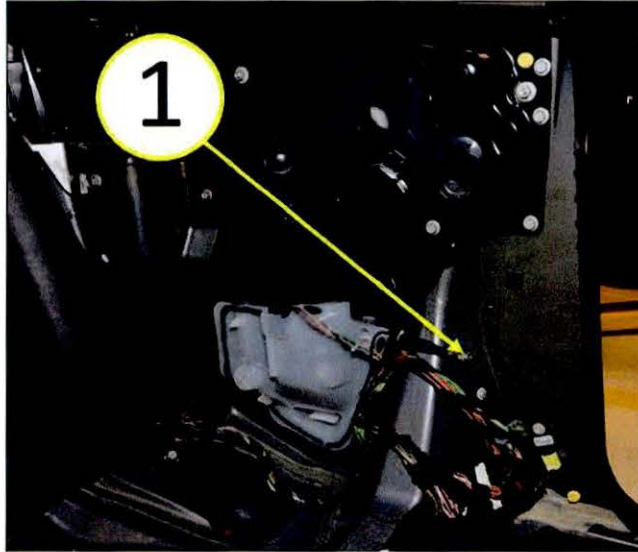


Fig. 5 Ground Connection Location

1 - Control Module Ground Connection

7. Remove the power top control module grounding nut (1) and ground wire terminal (2) from the body grounding stud (Fig. 6).

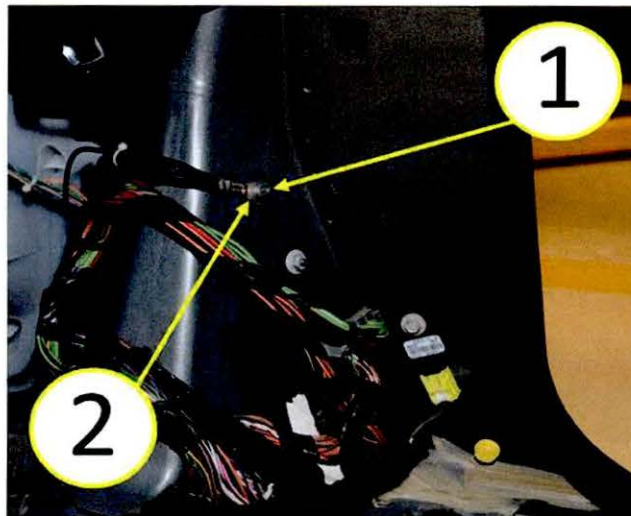


Fig. 6 Ground Terminal Removal

1 - Ground Nut
2 - Ground Terminal

8. Inspect the flat surface of the body grounding stud for paint and foreign material that may prevent a good electrical ground connection. Use emery cloth to clean the flat surface of the grounding stud to ensure good ground terminal contact (Fig. 7).

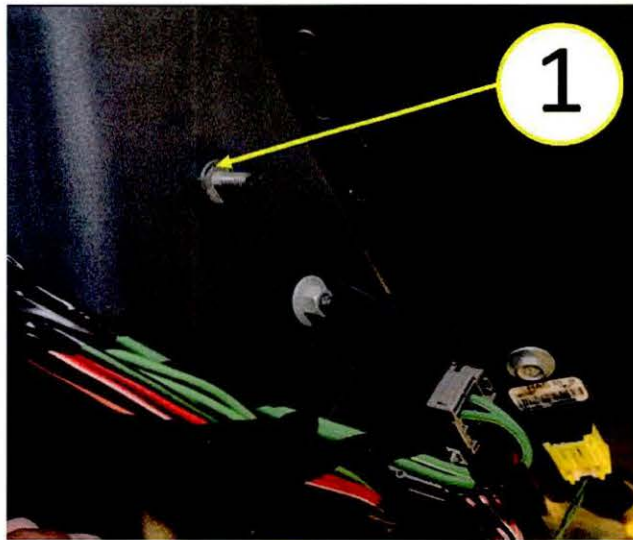


Fig. 7 Ground Connection Stud

1 - Body Grounding Stud

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9. Install the power top control module ground wire (1) and grounding nut (2) to the body grounding stud (Fig. 8). Tighten the nut to 9 N·m (79.7 in. lbs.).

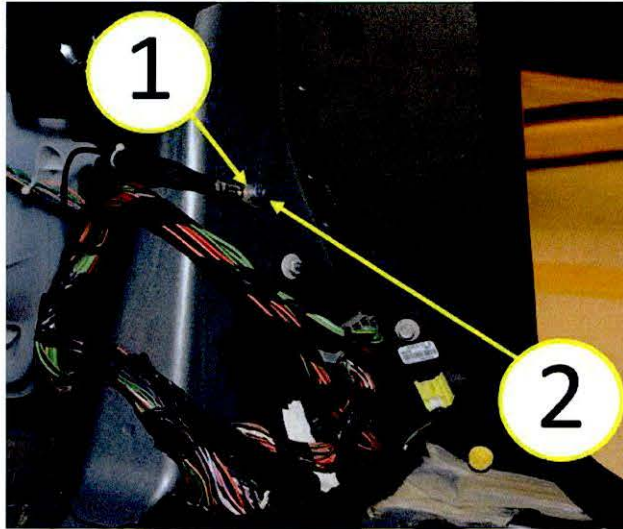


Fig. 8 Ground Terminal Installation

- 1 - Ground Terminal
- 2 - Ground Nut

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10. Test the convertible top function. If convertible top does not function properly, refer to service documentation for further diagnosis.
 11. If convertible top functions properly, open top fully leaving deck lid in raised position for access.
 12. Using a trim stick or equivalent, remove the rear shelf/retractor/seat back cover(Fig. 9).

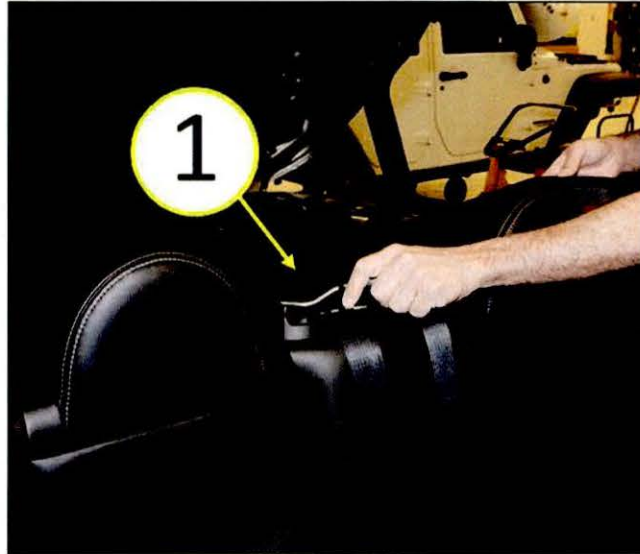


Fig. 9 Rear Shelf

1 - Rear Shelf

13. Remove two bolts at top of rear seat securing rear seat back to body (Fig. 10).

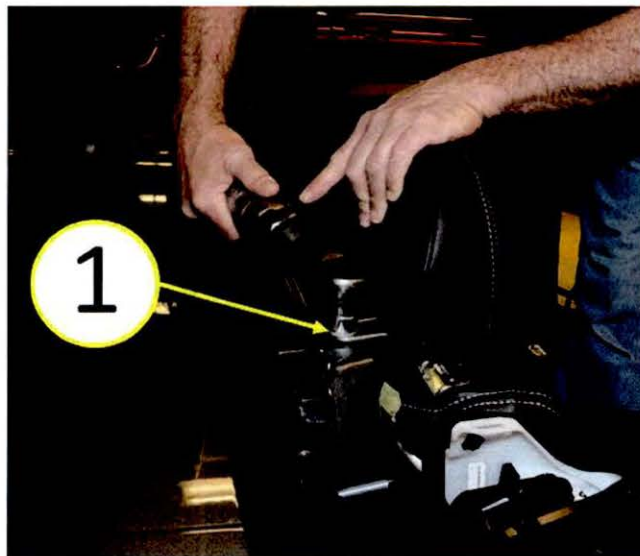


Fig. 10 Seat Back Bolts

1 - Seat Back Bolt

14. Tilt rear seat back down for installation access of left rear quarter trim panel (Fig. 11).

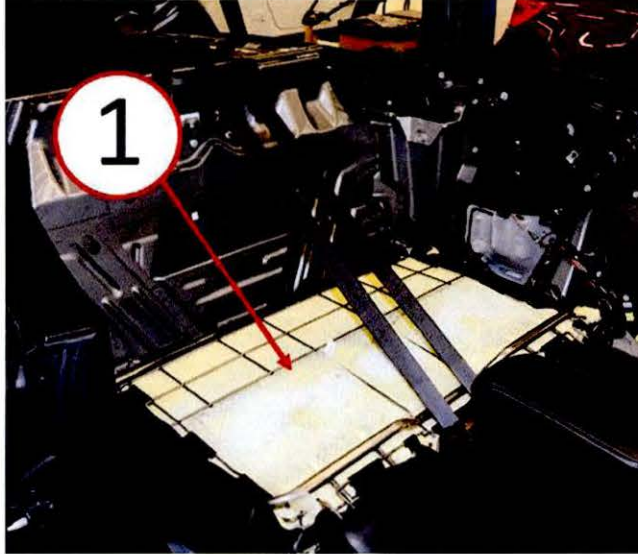


Fig. 11 Seat Back Tilted

1 - Seat Back

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15. Install the left rear quarter trim panel (1), rear seat back (2), rear shelf/retractor/seat back cover, and rear seat cushion (3). Refer to the detailed repair procedures available in: DealerConnect> TechCONNECT under: 23 - Body> Interior> PANEL, Quarter Trim> Installation> CONVERTIBLE (Fig. 12).

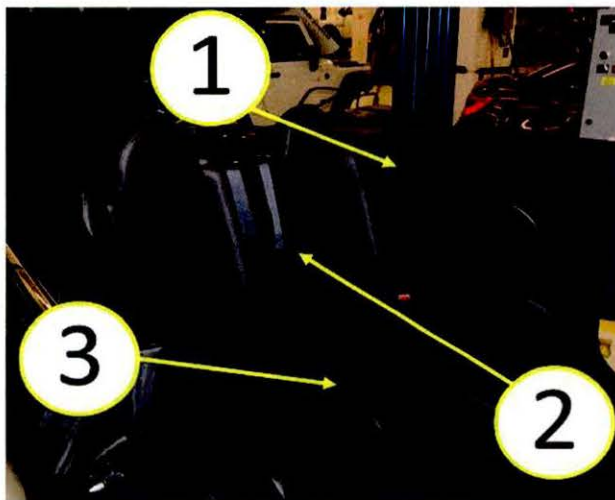


Fig. 12 Trim Panel And Seat Installation

- 1 - Quarter Trim Panel
- 2 - Rear Seat Back
- 3 - Rear Seat Cushion

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-19-31-92	Clean Power Top Control Module Ground Stud (2 - Skilled)	6 - Electrical And Body Systems	0.4 Hrs.

FAILURE CODE:

ZZ	Service Action
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