



NUMBER: 23-025-13

GROUP: Body

DATE: July 18, 2013

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SUBJECT:

Buzz Noise While Playing Base Audio

OVERVIEW:

This bulletin involves verifying speaker buzz noise and if necessary, replacing right rear interior quarter trim panel.

MODELS:

2013	(JS)	Chrysler 200
2013	(JS)	Lancia Flavia

NOTE: This bulletin applies to vehicles equipped with convertible top sales code 5ZT built on or before May 17, 2013 (MDH 0517XX).

SYMPTOM/CONDITION:

Buzz Noise From The Right Rear Speaker Quarter Trim Panel While Playing Heavy Base Audio.

DIAGNOSIS:

1. Verify concern by playing audio with heavy bass tones through the right rear speaker.

NOTE: It may be helpful for diagnosis to adjust radio speaker settings for maximum bass to be played from right rear speaker.

2. Press with hand on the forward, upper corner of the right rear quarter trim panel to cancel the buzzing noise (Fig. 1).



Fig. 1 Verify Noise

1 - Cancel Buzzing Noise

3. If buzzing noise is canceled by pressing on quarter trim panel, than proceed with repair. If buzzing noise is not affected by pressing on quarter trim panel, than further diagnosis is required.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	1SN181W1AF	PANEL, Quarter Trim, Right [XW] Black/Pearl
1 (AR)	1SN18DX9AF	PANEL, Quarter Trim, Right [X9] Black
1 (AR)	1SN18HL1AF	PANEL, Quarter Trim, Right [XL] Black/Lt Frost Beige

REPAIR PROCEDURE:

1. Remove the right rear quarter trim panel. Refer to the detailed repair procedures available in: DealerConnect> TechCONNECT under: 23 - Body> Interior> PANEL, Quarter Trim> Removal> CONVERTIBLE.
2. Inspect the sonic welds attaching the speaker grill to the quarter panel. Welds that are tight and secure (2) are acceptable. If any welds are found to be loose (1) they will cause buzzing noise and will require quarter panel replacement (Fig. 2).



Fig. 2 Inspect Welds

- 1 - Bad Weld
- 2 - Good Weld

3. Install the right rear quarter trim panel. Refer to the detailed repair procedures available in: DealerConnect> TechCONNECT under: 23 - Body> Interior> PANEL, Quarter Trim> Installation> CONVERTIBLE.
4. Verify that repair was successful by playing audio with heavy bass tones through the right rear speaker.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-20-54-93	Inspect Right Rear Quarter Trim Panel for Buzz Noise with Audio Input (1 - Semi-Skilled)	0.2 Hrs.
23-20-54-94	Inspect and Replace Right Rear Quarter Trim Panel for Buzz Noise with Audio Input (1 - Semi-Skilled)	0.4 Hrs.

FAILURE CODE:

ZZ	Service Action
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