

TECHNICAL BULLETIN

K143NAS1
28-JAN-13



THIS PROGRAM IS VALID FOR A LIMITED TIME ONLY AND
WILL EXPIRE ON 31 JANUARY 2015

SECTION: 418

Service Action: Touch-Screen 'Locks Up' When Using SDARS Presets

AFFECTED VEHICLE RANGE:

XK (X150)

VIN: B44940-B50268

Model Year: 2012-2013

CONDITION SUMMARY:

Situation: A limited number of 2012-2013 Jaguar XK vehicles within the listed VIN range may not change Satellite Digital Audio Receiving System (SDARS) channel presets on the Touch-Screen or the audio system may remain on for up to two (2) minutes after the ignition has been turned OFF.

Action: Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

No parts required

TOOLS:

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD131.08 v.119
Jaguar Land Rover-approved Midtronics Vehicle Power Supply

WARRANTY:

△ **NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.**

△ **NOTE: The configuration of the Touch-Screen takes approximately 2.5 hours. The SRO only allows for the actual technician intervention time to commence the configuration and then to disconnect SDD afterwards. No time is given for the non-intervention time period during the configuration.**

Warranty claims must be submitted quoting Program Code 'K143' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY. / VALUE
K143	B	Configure Existing HLDF Module Using IDS/SDD	86.99.95	0.20	-	-
K143	C	Configure Existing HLDF Module Using IDS/SDD	86.99.95	0.20	-	-
		Drive in/drive out	10.10.10	0.10	-	-

Normal Warranty policies and procedures apply

REPAIR PROCEDURE

⚠ CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.

⚠ CAUTION: A Jaguar Land Rover-approved Midtronics Vehicle Power Supply must be connected to the vehicle battery during IDS diagnosis / module programming.

△ NOTE: During this repair the vehicle will be immobilized and require no technician intervention for over 2 hours; make sure that vehicle is not positioned in a manner that obstructs lifts, work bays, etc.

1. Connect the Jaguar Land Rover-approved Midtronics Vehicle Power Supply to the vehicle battery.
2. Turn ignition 'ON' (engine not running).

△ NOTE: IDS must be loaded with IDS-DVD131.08 v.119 or later.

3. Connect the IDS to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle.
5. From the Session Type selection screen, choose 'Campaigns'.
6. From the Recommendations tab, select '**Run**' to perform the 'Configure existing module - Front control / display interface module (high level display front)' option.
 - Follow all on-screen instructions to complete this task.
7. Exit the current session.
8. Disconnect the IDS and the Midtronics Vehicle Power Supply from the vehicle.