

TECHNICAL BULLETIN
JTB00294NAS1
31 MAY 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-11

Window Regulator Noise During Operation

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2012-2013

VIN: S20753-S69998

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A noise may be evident from any door during operation of door glass (up and / or down).

Cause: This may be caused by the grease procedure on the cable pulleys.

Action: In the event of a customer concern of the above, refer to the Service Instruction outlined below.

PARTS:



NOTE: To be sourced from the Squeaks & Rattles kit; refer to Technical Bulletin JTB00231NAS for more information.

Nyogel 774L

Quantity: 1

TOOLS:

No Tools Required

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Rear door glass regulator	76.31.46	0.70	41	C2Z17627
Front door glass regulator	76 31 45	0.70	41	C2Z17628
Lubrication of regulator	10.10.99	0.20	41	C2Z17627

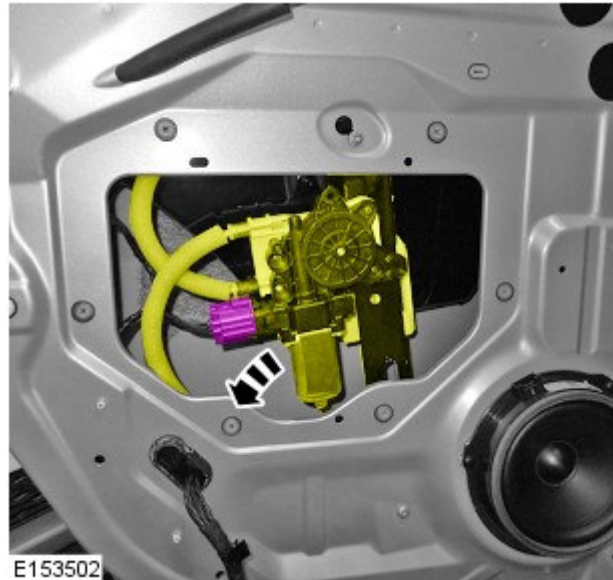


NOTE: Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

1.  **NOTE: Rear left door shown; other doors similar.**

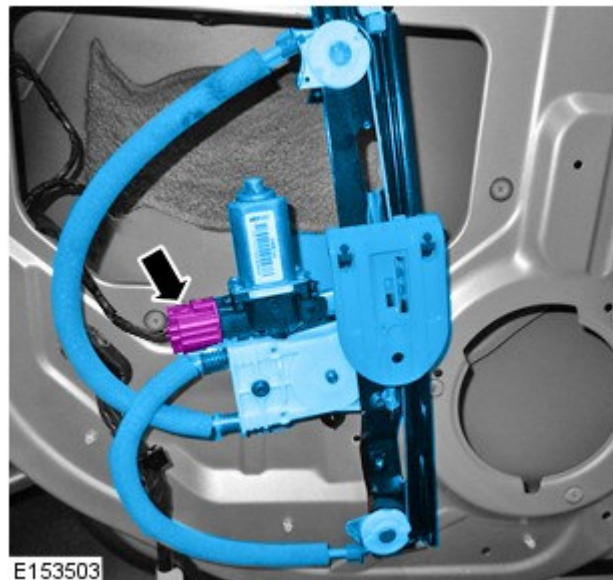
Remove the affected window regulator (see TOPIX Workshop Manual section 501-11: Window Regulator and Motor).



2.  **NOTE: Rear left door shown; other doors similar.**

 **NOTE: Cover the top of the regulator to stop it damaging the door.**

Turn the regulator around and secure it to the bottom key way.

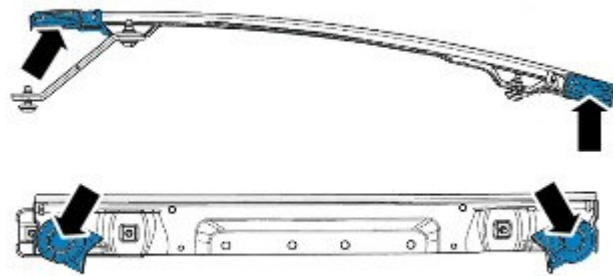


3. Cycle the window regulator up and down five times to verify the origin of the suspected noise.
4. Using a suitable tool, stop the movement of the window regulator pulley(s) in turn to verify the origin of the noise.
- If the pulley wheel is held stationary and the noise continues, then the noise is not originated by the axial of the pulley(s).
 - If the pulley wheel is held stationary and there is no longer a noise, release the pulley wheel; if the noise returns, lubricate the axial of the pulley wheel.



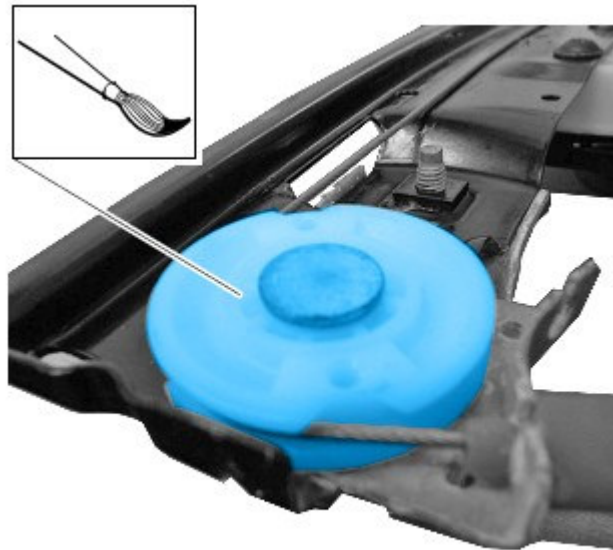
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5. The noise can be eliminated by applying the Nyogel 774L between the pulley and the pulley bracket.



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6. Apply the Nyogel 774L in the main axial of the pulley between the rail, pulley bracket, and pulley.



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7. Cycle the window regulator five times up and down, to verify if the noise has been eliminated.

8. Install the window regulator (see TOPIx Workshop Manual section 501-11: Window Regulator and Motor).