



Service Bulletin

File in Section: -

Bulletin No.: PIC5840B

Date: August, 2013

PRELIMINARY INFORMATION

Subject: Unable to Pair and/or Connect an iPhone to the Radio

Models: 2013 Chevrolet Camaro, Cruze, Equinox, Malibu, Volt
Equipped with Radio RPOs UFU (w/UP9), UHQ (w/UP9)

This PI was superseded to add repair information and remove admin details. Please discard PIC5840A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment they are unable to pair and/or connect an Apple iPhone to the vehicle.

Recommendation/Instructions

Reprogram the radio with the latest calibrations in TIS2WEB.

Note: This is NOT a USB programming event.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	0.3 hr

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.