



Service Bulletin

File in Section: -

Bulletin No.: PIC5843

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Safety Alert Seat Option Missing After Performing Service Update Bulletin 12262

Models: 2013 Cadillac XTS With UFL

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The Safety Alert Seat option may be missing in the CUE personalization menu after performing 12262.

Recommendation/Instructions

If Service Update Bulletin 12262 has been performed and the "Alert Type" located in "Safety Alert Seat" under the "Collision/Detection Systems" personalization is missing, please re-program the Memory Seat Module with the correct options. If the vehicle has RPO UFL then the UFL calibration should be selected when programming the memory seat module.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.