



Service Bulletin

File in Section: -

Bulletin No.: PIC5844

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Fuel Gauge Operates But Will Not Go To Full After Filling the Tank

Models: 2013 Buick Encore FWD Vehicles Only

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that the fuel gauge is operational but will not go past 7/8 full after filling the gas tank. Upon dealer diagnostics no codes will be found in current or history and the scan tool data matches the ECM Data for the fuel level.

Recommendation/Instructions

Important: The concern below has only been found on the FWD (front wheel drive) Models due to the design of the fuel tanks being different on the AWD (all wheel drive) Models.

Remove the Fuel Tank and inspect for the float arm contacting the Plastic Evap Vent Tube inside the fuel tank, reposition and secure the tube away from the level sender using a zip tie.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
L1204	Fuel Sender Assembly Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.