



Service Bulletin

File in Section: -

Bulletin No.: PIC5851

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - USB Port Inoperative After Using Multi Media Interface Tester (MIT)

Models: 2014 Chevrolet Impala
Equipped with Base Radio (RPO IO3)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

USB port inoperative after using Multi-Media Interface Tester (MIT)

MIT Information

The Multi-Media Interface Tester (MIT) Kit # EL-50334-100

Handheld tool in the kit labeled EL-50334-20

Recommendation/Instructions

Currently, the Multi-Media Interface Tester (MIT) should NOT be used on the 2014 Impala with a base radio (RPO IO3) for testing USB function. If the MIT is used to test USB function, the USB port will become inoperative. For the port to function again, the ignition will need to be cycled off for 10 minutes OR the battery will need to be disconnected then reconnected. The MIT can be used to test Bluetooth streaming and AUX input "ONLY" if the MIT is powered from the vehicle's auxiliary 12 volt outlet.

Engineering is currently aware of the concern and this PI will be updated when further information is available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.