



Service Bulletin

File in Section: -

Bulletin No.: PIC5859

Date: May, 2013

PRELIMINARY INFORMATION

Subject: Ultra Sonic Park Chime Goes Off Continuously In Gear Under 5 MPH

Models: 2013 Buick Encore
Equipped with Front and Rear Park Assist (RPO UD5)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A dealer customer may comment the park assist chime is going constantly after taking the Vehicle out of park and will stop when driving above 5 MPH or when put back in Park.

Recommendation/Instructions

Important: Do NOT Replace the Park Assist Module for this concern.

The Buick Encore is Equipped with a Front and Rear Park Assist System. The Front Park Assist System is also active in Reverse to warn the driver of the front end of the vehicle coming in close contact with vehicles parked next to them when backing up.

If you exhibit a concern of the Chime going off all the time when out of Park AND driving below 5 MPH, inspect the front of the vehicle for an installed License Plate. Remove the plate and evaluate, If the concern is gone, inspect the plate for being bent - as this will cause the concern.

If the Plate is not bent, it is possible (in rare cases) that the Front License Plate Bracket is a European Design - which is thicker than brackets released for North American. It is recommended to compare the thickness of the Front License Plate Bracket to a known good vehicle. If the bracket is thicker, replace the front plate bracket with one released for North America.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.