File in Section: -

Bulletin No.: PIC5884

Date: July, 2013

PRELIMINARY INFORMATION

Subject: Trunk Lid Does Not Self Raise Completely

Models: 2014 Chevrolet Impala (New Body Style)

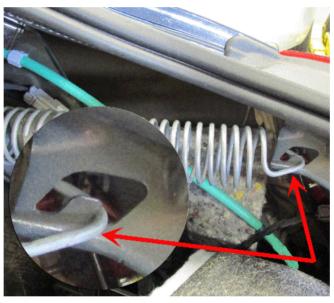
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

It may be noticed that the Trunk lid does not self-raise to the full upright position when released. This applies only to vehicles with Factory-Installed Rear Spoilers or Dealer-Installed GM Accessory Rear Spoilers.

Recommendation/Instructions

Loosen and reposition the trunk trim to gain access to the trunk lift springs. Assure that both trunk lift springs are in the rear-most position as shown below:



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Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
* 2080028	Rear Compartment Lid Hinge Spring Adjustment	0.3 hr
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.