



# Service Bulletin

File in Section: -

Bulletin No.: PIC5924

Date: October, 2013

## PRELIMINARY INFORMATION

**Subject:** Memory Seat Module DTC B285A Symptom 4B

**Models:** 2014 Cadillac CTS Sedan

### **Condition/Concern**

During diagnosis, a dealer may notice DTC B285A Symptom 4B set as History in the Memory Seat Module (MSM). DTC B285A will NOT turn on any lights NOR will it give any indication that there is anything wrong with the vehicle. If DTC B285A is cleared, the MSM may again report DTC B285A Symptom 4B as History on the next ignition cycle.

### **Recommendation/Instructions**

Engineering is aware of this issue and is working towards a resolution. Once a solution is available, this PI will be updated with additional details.