



# Service Bulletin

File in Section: -

Bulletin No.: PIC5934

Date: November, 2013

## PRELIMINARY INFORMATION

**Subject:** Intermittently Radio Display Has Flickering or Rolling Image

**Models:** 2014 Chevrolet Corvette Stingray

### Condition/Concern

On rare occasions, a customer or dealer may comment that the radio display is blinking, flickering, rolling, or scrolling. Typical comments are that it looks like an old TV with a rolling image and that raising or lowering the display may make the concern come and go.

### Recommendation/Instructions

Engineering is working to provide a permanent solution for this concern as quickly as possible. Although there have been several improvements made to improve this concern, unfortunately, a permanent correction will not be available until the February 2014 timeframe.

For customers that visit the dealership for this concern, first determine how frequently it occurs. If the display is currently functional and the flicker or roll occurs infrequently/intermittently, recommend that the customer wait until the permanent correction is available in the February 2014 timeframe. If the display is inoperative, continuously flickers or rolls, or if the customer does not want to wait for the permanent correction, please contact the GM Technical Assistance Center at (877) 446-8227 (US Dealers) or (800) 263-7740 (Canadian Dealers) to review the latest repair suggestions.

### Customer Information

The entire Corvette team apologizes for the inconvenience that this has caused our customers and dealerships – please be assured that they are working quickly to provide a permanent solution. Once it is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.