



Service Bulletin

File in Section: -

Bulletin No.: PIC5945

Date: December, 2013

PRELIMINARY INFORMATION

Subject: Instrument Panel DIC Settings Do Not Retain Memory After Ignition Cycle

Models: 2014 Cadillac CTS Sedan, ATS, SRX, XTS
Built Prior To 9/30/2013 with Base IPC (RPO UDD)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment their Driver Information Center (DIC) setting does not stay at the setting they left it after an ignition cycle.

Example: The customer may have selected the audio screen to be displayed on the DIC. After an ignition cycle, the DIC now displays compass.

Recommendation/Instructions

Please program the IPC with the latest calibration available using SPS programming in TIS2WEB.

Important: If during USB programming you get a message that states you are trying to program the module with the same software, skip the USB program step and move on to IPC Programming and then Setup.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.